

FACC Complaints Report

Date	Time	Surname	Street Name	Town	Nature of Complaint	A/C Type	Dep/Arr	Non-compliant?	TAG Movement	Action to reporter
03-Oct-08	17:20	Palmer	Coleford Brodge Road	Mytchett	Low aircraft flying at funny angle	MD80	ARR	No	TAG	Letter Issued - Compliant Flights
04-Oct-08	10:06	Eaton	Spring Lane	Farnham	Low aircraft	C680	DEP	No	TAG	Letter Issued - Compliant Flight
05-Oct-08	14:03	Mitton	Chesilton Crescent	Church Crookham	Low aircraft off perceived track	H25B	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
05-Oct-08	14:02	Sherriff	Coxheath Road	Church Crookham	Low noisy aircraft	H25B	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
10-Oct-08	11:58	Hunter	Denning Close	Fleet	Low and noisy aircraft	F2TH	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
12-Oct-08	17:50	Palmer	Coleford Bridge Road	Mytchett	Fumes	CL60	ARR	No	TAG	Letter Issued - Full Explanation
12-Oct-08	14:46	Svanberg	Guildford Road	Frimley Green	Noisy aircraft not on perceived track	B738	ARR	No	TAG	Letter Issued - Compliant Flight
13-Oct-08	17:15	Higgins	Shady Nook	Folly Hill, Farnham	Noisy aircraft	LJ45	ARR	No	TAG	Letter Issued - Compliant Flight
13-Oct-08	09:34	Milne	Hilder Gardens	Farnborough	Noisy helicopters	AS55	ARR	No	TAG	Letter Issued - Compliant Flight
14-Oct-08	09:13	Appleton	not given	Fleet	Aircraft not on perceived track	B462	DEP	Yes - with permission	TAG	Verbal Response and Explanation
14-Oct-08	09:10	Halbut	Firetree Way	Fleet	Aircraft not on perceived track	B462	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
14-Oct-08	19:19	Halls	Whiteacres Road	Mytchett	Low aircraft	B737	ARR	No	TAG	Letter Issued - Compliant Flight
14-Oct-08	21:05	Svanberg	Guildford Road	Frimley Green	Noisy aircraft not on perceived track	B737	ARR	No	TAG	Letter Issued - Compliant Flight
16-Oct-08	16:30	Palmer	Coleford Bridge Road	Mytchett	Arriving aircraft too heavy	B738	ARR	No	TAG	Letter Issued - Compliant Flight

Date	Time	Surname	Street Name	Town	Nature of Complaint	A/C Type	Dep/Arr	Non-compliant?	TAG Movement	Action to reporter
17-Oct-08	18:00	Barker	Wilton Court	Farnborough	Strong smell of Aviation Fuel	N/A	N/A	N/A	N/A	Verbal Response and Explanation
17-Oct-08	05:20	Grey	Heatherfield Gardens	Southward	Out of hours ground noise	N/A	N/A	yes - without permission	TAG	Verbal Response and Explanation
17-Oct-08	16:45	Halls	Whiteacres Road	Mytchett	Large low aircraft	B737	ARR	No	TAG	Letter Issued - Compliant Flight
17-Oct-08	13:53	Wooden	Camus Close	Church Crookham	Aircraft not on perceived track	F900	DEP	No	TAG	Letter Issued - Compliant Flight
17-Oct-08	08:46	Wooden	Camus Close	Church Crookham	Aircraft not on perceived track	B737	DEP	No	TAG	Letter Issued - Compliant Flight
19-Oct-08	11:15	McDermid	Not given	Not given	A/C not on perceived track + too many large a/c	N/A	N/A	No	TAG	Email issued - Full Explanation
20-Oct-08	17:03	Palmer	Reading Road	Farnborough	Aircraft not on perceived track	N/A	N/A	N/A	Non TAG	Letter Issued - Non-TAG Flight
22-Oct-08	16:46	Eaton	Spring Lane	Farnham	Low aircraft	GLF5	DEP	No	TAG	Letter Issued - Compliant Flight
22-Oct-08	16:45	Hunter	Denning Close	Church Crookham	Aircraft not on perceived track	E135	DEP	Yes - without permission	TAG	Letter Issued - Non-Compliance Raised
22-Oct-08	14:45	West	Ferndale Road	Church Crookham	Aircraft not on perceived track	GLF5	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
23-Oct-08	14:47	Billing	Carlton Crescent	Church Crookham	Aircraft not on perceived track	GLEX	DEP	N/A	TAG	Verbal Response and Explanation
23-Oct-08	09:11	Eaton	Spring lane	Farnham	Noisy aircraft	N/A	N/A	N/A	Non TAG	Letter Issued - Non-TAG Flight
24-Oct-08	17:14	Eaton	Spring Lane	Farnham	Aircraft noise	N/A	N/A	N/A	Non TAG	Letter Issued - Non-TAG Flights
24-Oct-08	12:21	Eaton	Spring Lane	Farnham	Aircraft noise	N/A	N/A	N/A	Non TAG	Letter Issued - Non-TAG Flight + compliant flight
27-Oct-08	15:16	Schofield	Guildford Road	Fleet	Aircraft not on perceived track	B462	ARR	No	TAG	Letter Issued - Compliant Flight
29-Oct-08	18:00	Fackrell	Southern Way	Farnborough	Smell of jet fuel	N/A	N/A	N/A	N/A	Letter Issued - Full Explanation

Date	Time	Surname	Street Name	Town	Nature of Complaint	A/C Type	Dep/Arr	Non-compliant?	TAG Movement	Action to reporter
30-Oct-08	17:51	Svanberg	Guildford Road	Frimley Green	Aircraft not on perceived track	GLF5	DEP	No	TAG	Letter Issued - Compliant Flight
01-Nov-08	10:55	Reed	Ewshot Lane	Ewshot	Aircraft not on perceived track	CRJ2	ARR	No	TAG	Verbal Response and Explanation
02-Nov-08	05:43	Eaton	Spring Lane	Farnham	Aircraft noise	N/A	N/A	N/A	Non TAG	Verbal Response and Explanation
07-Nov-08	10:04	Mitton	Chesilton Crescent	Church Crookham	Aircraft not on perceived track	BE40	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant + Compliant flight
08-Nov-08	13:05	Halbut	Firtree Way	Fleet	Aircraft not on perceived track	N/A	N/A	N/A	Non TAG	Letter Issued - Full Explanation
12-Nov-08	08:18	Preston	Partridge Close	Ewshot	Noisy aircraft	PRM1	DEP	No	TAG	Letter Issued - Compliant Flight
12-Nov-08	13:05	Wood	Sparrowhawk Close	Ewshot	Low aircraft	VULCAN	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
18-Nov-08	12:19	Philips	Nuthatch	Ewshot	Excessive Noise	B738	DEP	No	TAG	Letter Issued - Compliant Flight
19-Nov-08	22:47	Robinson	Langley Close	Church Crookham	Out of hours flight	N/A	N/A	N/A	Non TAG	Letter Issued - Non-TAG Flight
20-Nov-08	19:55	Philips	Nuthatch	Ewshot	Excessive noise + Aircraft not on perceived track	FA50	DEP	No	TAG	Letter Issued - Compliant Flight
20-Nov-08	15:45	Philips	Nuthatch	Ewshot	Excessive Noise	LJ60	DEP	No	TAG	Letter Issued - Compliant Flight
20-Nov-08	15:50	Philips	Nuthatch	Ewshot	Excessive Noise	PRM1	DEP	No	TAG	Letter Issued - Compliant Flight
22-Nov-08	11:20	Halbut	Firtree Way	Fleet	Aircraft not on perceived track	LJ40	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
22-Nov-08	13:25	Philips	Nuthatch	Ewshot	Excessive Noise	GLF4	DEP	No	TAG	Letter Issued - Compliant Flight
24-Nov-08	15:45	Higgins	Shady Nook	Folly Hill, Farnham	Low aircraft	CL60	ARR	No	TAG	Letter Issued - Compliant Flight
24-Nov-08	20:05	Phillips	Nuthatch	Ewshot	Excessive noise	B738	DEP	No	TAG	Letter Issued - Compliant Flight

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24-Nov-08	11:19	Svanberg	Guildford Road	Frimley Green	Noisy aircraft not on perceived track	GLEX	DEP	No	TAG	Letter Issued - Compliant Flight
24-Nov-08	11:57	Svanberg	Guildford Road	Frimley Green	Aircraft not on perceived track	CL60	DEP	No	TAG	Letter Issued - Compliant Flight
25-Nov-08	19:49	Svanberg	Guildford Road	Frimley Green	Aircraft not on perceived track	CL60	ARR	No	TAG	Letter Issued - Compliant Flight
26-Nov-08	16:04	Edwards	Chiltern Avenue	Farnborough	Radio interference	N/A	N/A	N/A	N/A	Letter Issued - Full Explanation
26-Nov-08	19:49	Svanberg	Guildford Road	Frimley Green	Aircraft not on perceived track	LJ45	ARR	No	TAG	Letter Issued - Compliant Flight
29-Nov-08	17:03	Svanberg	Guildford Road	Frimley Green	Aircraft not on perceived track	BE9L	DEP	No	TAG	Letter Issued - Compliant Flight
03-Dec-08	18:30	LaBretton	Kempton Court	Farnborough	Fumes	N/A	N/A	N/A	N/A	Letter Issued - Full Explanation
06-Dec-08	10:07	Preston	Partridge Close	Ewshot	Low and noisy aircraft	A319	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
07-Dec-08	12:43	Forster	Birch Avenue	Fleet	Aircraft not on perceived track	N/A	N/A	N/A	Non TAG	Verbal Response and Explanation
07-Dec-08	10:20	Smith	Warren Close	Fleet	Aircraft not on perceived track	H25B	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
07-Dec-08	15:25	Vincent	Queens Road	Fleet	Aircraft not on perceived track	C750	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
08-Dec-08	10:31	Mitton	Chesilton Crescent	Church Crookham	Noisy aircraft not on perceived track	B738	DEP	No	TAG	Letter Issued - Compliant Flight
09-Dec-08	20:15	Swanberg	Guildford Road	Frimley Green	Aircraft not on perceived track	H25B	ARR	No	TAG	Letter Issued - Compliant Flight
09-Dec-08	15:50	Wood	Sparrowhawk Close	Ewshot	Low and noisy aircraft	B737	DEP	No	TAG	Letter Issued - Compliant Flight
13-Dec-08	16:00	Vincent	Kestrel Close	Ewshot	Low and noisy aircraft	FA50	DEP	No	TAG	Letter Issued - Compliant Flight
17-Dec-08	08:30	Svanberg	Guildford Road	Frimley Green	Aircraft not on perceived track	B462	ARR	No	TAG	Letter Issued - Compliant Flight

Date	Time	Surname	Street Name	Town	Nature of Complaint	A/C Type	Dep/Arr	Non-compliant?	TAG Movement	Action to reporter
17-Dec-08	08:02	Svanberg	Guildford Road	Frimley Green	Aircraft not on perceived track	BE20	ARR	No	TAG	Letter Issued - Compliant Flight
19-Dec-08	10:26	Burrows	Albert Road	Farnborough	Fumes	N/A	N/A	N/A	N/A	Letter Issued - Full Explanation
20-Dec-08	14:19	Higgins	Shady Nook	Folly Hill, Farnham	Aircraft not on perceived track	H25B	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
20-Dec-08	10:20	Vye	Albert Road	Farnborough	Fumes + increased noise	N/A	N/A	N/A	N/A	Letter Issued - Full Explanation
27-Dec-08	18:58	Svanberg	Guildford Road	Frimley Green	Aircraft not on perceived track	B738	DEP	No	TAG	Letter Issued - Compliant Flight
02-Jan-09	13:15	Svanberg	Guildford Road	Frimley Green	Aircraft not on perceived track	CL60	DEP	No	TAG	Letter Issued - Compliant Flight
03-Jan-09	13:20	Aggas	Ashley Road	Farnborough	Aircraft not on perceived track	E135	ARR	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
06-Jan-09	09:48	Casey	Earlsbourne	Church Crookham	Noisy aircraft	B737	ARR	No	TAG	Letter Issued - Compliant Flight
07-Jan-09	11:02	Svanberg	Guildford Road	Frimley Green	Aircraft not on perceived track	F900	ARR	No	TAG	Letter Issued - Compliant Flights
08-Jan-09	14:15	Bennison	Tadpole Lane	Ewshot	Aircraft not on perceived track	CL60	DEP	No	TAG	Letter Issued - Compliant Flight
09-Jan-09	14:10	Casey	Earlsbourne	Church Crookham	Increased helicopter Frequency (in general)	N/A	N/A	N/A	Non TAG	Letter Issued - Full Explanation
11-Jan-09	12:03	Halbut	Firtree Way	Fleet	Aircraft not on perceived track	B737	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
14-Jan-09	18:19	Johnson	Marston Drive	Farnborough	Noisy aircraft	N/A	N/A	N/A	N/A	Letter Issued - Full Explanation
15-Jan-09	13:08	Svanberg	Guildford Road	Frimley Green	Aircraft not on perceived track	B738	ARR	No	TAG	Letter Issued - Compliant Flight
16-Jan-09	18:46	Eley	Oakwood	Church Crookham	Noisy aircraft	MD82	DEP	No	TAG	Letter Issued - Compliant Flight
17-Jan-09	12:55	Halbut	Firtree Way	Fleet	Low and noisy aircraft	GLF5	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant

Date	Time	Surname	Street Name	Town	Nature of Complaint	A/C Type	Dep/Arr	Non-compliant?	TAG Movement	Action to reporter
18-Jan-09	18:32	Healy	Frensham Avenue	Fleet	Low and noisy aircraft not on perceived track	EC55	ARR	No	TAG	Letter Issued - Compliant Flight
20-Jan-09	20:52	Palmer	Reading Road	Farnborough	Noisy departing aircraft	GLF5	DEP	No	TAG	Letter Issued - Compliant Flight
23-Jan-09	20:00	Anon	Alexandra Road	Farnborough	Noisy aircraft	C56X	DEP	No	TAG	Letter Issued - Compliant Flight
24-Jan-09	11:48	Billing	Carlton Crescent	Church Crookham	Aircraft not on perceived track	GLEX	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
24-Jan-09	15:55	Corless	Pound Farm Lane	Ash Green	Noisy aircraft	N/A	N/A	N/A	Non TAG	Verbal Response and Explanation
26-Jan-09	11:30	Floyd	Robert Way	Mytchett	Noisy aircraft	MD82	DEP	No	TAG	Letter Issued - Compliant Flight
28-Jan-09	07:20	Palmer	Coleford Bridge Road	Mytchett	Fumes	N/A	N/A	N/A	N/A	Letter Issued - Full Explanation
29-Jan-09	12:12	LaBretton	Kempton Court	Farnborough	Fumes	N/A	N/A	N/A	N/A	Letter Issued - Full Explanation
29-Jan-09	08:57	Svanberg	Guildford Road	Frimley Green	Aircraft not on perceived track	C680	DEP	No	TAG	Letter Issued - Compliant Flight
30-Jan-09	18:40	Bates	Alexandra Road	Farnborough	Noisy aircraft	MD82	DEP	N/A	TAG	Letter Issued - Full Explanation
30-Jan-09	13:55	Halbut	Firtree Way	Fleet	Aircraft not on perceived track	FA7X	DEP	Yes - without permission	TAG	Letter Issued - Non-Compliance Raised
30-Jan-09	09:24	Healy	Frensham Avenue	Fleet	Aircraft not on perceived track	N/A	N/A	N/A	TAG	Letter Issued - Full Explanation
30-Jan-09	19:10	Palmer	Coleford Bridge Road	Mytchett	Noisy, low aircraft	MD82	DEP	N/A	TAG	Letter Issued - Full Explanation
30-Jan-09	18:45	Palmer	Coleford Bridge Road	Mytchett	Noisy aircraft	MD82	DEP	N/A	TAG	Letter Issued - Full Explanation
30-Jan-09	18:42	Palmer	Reading Road	Farnborough	Noisy aircraft	MD82	DEP	N/A	TAG	Letter Issued - Full Explanation
30-Jan-09	16:15	Svanberg	Guildford Road	Frimley Green	Aircraft not on perceived track	B462	DEP	No	TAG	Letter Issued - Compliant Flight

Date	Time	Surname	Street Name	Town	Nature of Complaint	A/C Type	Dep/Arr	Non-compliant?	TAG Movement	Action to reporter
31-Jan-09	10:18	Dashfield	Minehurst Road	Mytchett	Large aircraft over house	CL60	DEP	N/A	TAG	Letter Issued - Full Explanation
31-Jan-09	10:18	Svanberg	Guildford Road	Frimley Green	Aircraft not on perceived track	CL60	DEP	N/A	TAG	Letter Issued - Full Explanation
31-Jan-09	10:24	Svanberg	Guildford Road	Frimley Green	Aircraft not on perceived track	A318	DEP	N/A	TAG	Letter Issued - Full Explanation
04-Feb-09	13:12	Svanberg	Guildford Road	Frimley Green	Aircraft not on perceived track	F2TH	DEP	No	TAG	Letter Issued - Compliant Flight
07-Feb-09	12:35	Eely	Oakwood	Church Crookham	Noisy aircraft	A318	ARR	No	TAG	Letter Issued - Compliant Flight
07-Feb-09	18:10	Mallows	Doras Green Lane	Ewshot	Noisy aircraft	B738	DEP	No	TAG	Letter Issued - Compliant Flight
11-Feb-09	20:55	Bates	Alexandra Road	Farnborough	Noisy aircraft	A318	DEP	No	TAG	Letter Issued - Compliant Flight
11-Feb-09	08:50	Pace	McNaughton Close,	Farnborough	Fumes	N/A	N/A	N/A	N/A	Verbal Response and Explanation