

FACC Complaints Report

Date	Time	Surname	Street Name	Town	Nature of Complaint	A/C Type	Dep/Arr	Non-compliant?	TAG Movement	Action to reporter
01-Feb-10	05:21	Montague	French Gardens	Blackwater	Noisy aircraft	N/A	N/A	N/A	Non TAG	Email Issued - Full Explanation - Non TAG flights
03-Feb-10	23:50	Whitfield	Grove Road	Church Crookham	Out of hours flight	N/A	N/A	N/A	Non TAG	Letter Issued - Non-TAG Flight
04-Feb-10	15:08	Neil	Avenue Road	Farnborough	Aircraft not on perceived track	N/A	N/A	N/A	Non TAG	Letter Issued - Non-TAG Flight
07-Feb-10	15:55	West	Ferndale Road	Church Crookham	Aircraft not on perceived track	CL30	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
09-Feb-10	22:00	Reed	Ewshot Lane	Ewshot	Noisy aircraft	FA7X	DEP	No	TAG	Email Issued - Compliant Flight
10-Feb-10	22:00	Roberts	Sandy Lane	Church Crookham	Noisy aircraft	GLF5	ARR	No	TAG	Letter Issued - Compliant Flight
10-Feb-10	22:05	Roberts	Sandy Lane	Church Crookham	Noisy aircraft	N/A	N/A	N/A	Non TAG	Letter Issued - Non-TAG Flight
13-Feb-10	12:06	Palmer	Reading Road	Farnborough	Low and noisy aircraft	GLF5	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
15-Feb-10	14:23	Halls	White Acres Road	Mytchett	Low and large aircraft	C130	ARR	No	TAG	Letter Issued - Compliant Flight
16-Feb-10	17:47	Halls	White Acres Road	Mytchett	Large and Low aircraft	B462	ARR	No	TAG	Letter Issued - Compliant Flight
16-Feb-10	14:10	Halls	White Acres Road	Mytchett	Low aircraft	C680	ARR	No	TAG	Letter Issued - Compliant Flight
16-Feb-10	14:22	Halls	White Acres Road	Mytchett	Low and noisy aircraft	LJ45	ARR	No	TAG	Letter Issued - Compliant Flight
16-Feb-10	15:44	Turner	Binstead Copse	Fleet	Aircraft not on perceived track	C25A	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
17-Feb-10	16:36	Halls	White Acres Road	Mytchett	Low and noisy aircraft	GLEX	DEP	No	TAG	Letter Issued - Compliant Flight

Date	Time	Surname	Street Name	Town	Nature of Complaint	A/C Type	Dep/Arr	Non-compliant?	TAG Movement	Action to reporter
21-Feb-10	12:30	Ellis	Old Guildford Road	Frimley Green	Noisy and low aircraft	B738	ARR	No	TAG	Letter Issued - Compliant Flight
21-Feb-10	12:30	Halls	White Acres Road	Mytchett	Low and noisy aircraft	B738	ARR	No	TAG	Letter Issued - Compliant Flight
21-Feb-10	20:00	Roberts	Priorswood	Compton	Low aircraft	N/A	N/A	N/A	Non TAG	Verbal Response and Explanation
22-Feb-10		Coles	Cedar Drive	Fleet	Increased Frequency (in general)	N/A	N/A	N/A	N/A	Letter Issued - Full Explanation
25-Feb-10	08:35	Palmer	Coleford Bridge Road	Mytchett	Low and large aircraft	B462	ARR	No	TAG	Letter Issued - Compliant Flights
25-Feb-10	19:35	Palmer	Coleford Bridge Road	Mytchett	Low and noisy aircraft	H25B	DEP	No	TAG	Letter Issued - Compliant Flight
25-Feb-10	19:35	Swanberg	Guildford Road	Frimley Green	Noisy aircraft	H25B	DEP	No	TAG	Letter Issued - Compliant Flight
27-Feb-10	15:20	Palmer	Coleford Bridge Road	Mytchett	Low and large aircraft	A319	ARR	No	TAG	Letter Issued - Compliant Flight
03-Mar-10	20:53	Martin	Badger Way	Ewshot	Noisy aircraft	F2TH	DEP	No	TAG	Letter Issued - Compliant Flight
04-Mar-10	21:39	Dooley	Coxmoor Close	Church Crookham	Aircraft not on perceived track and Noisy	GLEX	DEP	No	TAG	Letter Issued - Compliant Flight
04-Mar-10	22:40	Reed	Ewshot Lane	Ewshot	Out of hours flight (Heli)	N/A	N/A	N/A	Non TAG	Verbal Response and Explanation
07-Mar-10	16:45	Halls	White Acres Road	Mytchett	Low noisy aircraft	C160	DEP	No	TAG	Letter Issued - Compliant Flight
07-Mar-10	16:48	Palmer	Coleford Bridge Road	Mytchett	Large aircraft and noisy	C160	DEP	No	TAG	Letter Issued - Compliant Flight
10-Mar-10	21:55	Smith	The Grove	Farnborough	Noisy aircraft	FA7X	DEP	No	TAG	Verbal Response and Explanation
11-Mar-10	13:05	Bowden-Smith	Not given	Church Crockham	Aircraft not on perceived track	BE20	ARR	No	TAG	Verbal Response and Explanation
11-Mar-10	14:55	Keyte	Not given	Crandall	Noisy aircraft not on perceived track	GLEX	ARR	No	TAG	Email Issued - Compliant Flight

Date	Time	Surname	Street Name	Town	Nature of Complaint	A/C Type	Dep/Arr	Non-compliant?	TAG Movement	Action to reporter
11-Mar-10	16:00	Reed	Ewshot Lane	Ewshot	Aircraft not on perceived track	F406	ARR	Yes - with permission	TAG	Email Issued - ATC authorised Non-Compliant Flights
12-Mar-10	08:27	Martin	Badger Way	Ewshot	Noisy aircraft	C510	DEP	No	TAG	Letter Issued - Compliant Flight
13-Mar-10	14:19	Palmer	Coleford Bridge Road	Mytchett	Large aircraft, noisy	GLF5	ARR	No	TAG	Letter Issued - Compliant Flight
13-Mar-10	16:35	Wooden	Camus Close	Church Crookham	Noisy aircraft	A319	DEP	No	TAG	Letter Issued - Compliant Flight + Explanation of Regulations
13-Mar-10	10:57	Young	Gordon Avenue	Church Crookham	Aircraft not on perceived track	GLF5	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
14-Mar-10	17:50	West	Ferndale Road	Church Crookham	Aircraft not on perceived track	CL60	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
17-Mar-10		Burgess	Tweseldown Road	Church Crookham	Low aircraft	N/A	ARR	N/A	N/A	Verbal Response and Explanation
18-Mar-10	13:25	Dashfield	Minehurst Road	Mytchett	Aircraft not on perceived track	PA28	ARR	No	TAG	Letter Issued - Compliant Flight
18-Mar-10	11:15	Higgins	Shady Nook	Farnham	Noisy aircraft	BE20	N/A	N/A	Non TAG	Letter Issued - Non-TAG Flight
19-Mar-10	16:45	Williams	Rounton Road	Church Crookham	Noisy aircraft	FA7X	DEP	No	TAG	Letter Issued - Compliant Flight
21-Mar-10	08:32	Gordon	Winchester Street	Farnborough	Low helicopter	EC55	DEP	No	TAG	Email Issued - Compliant Flight
22-Mar-10	08:34	Halls	White Acres Road	Mytchett	Low and noisy aircraft	B462	ARR	No	TAG	Letter Issued - Compliant Flights
24-Mar-10	07:00	Curuthers	Frimley Grove Gardens	Frimley	Ground Noise	*FA50*	DEP	N/A	TAG	Verbal Response and Explanation
24-Mar-10	19:20	Wooden	Camus Close	Church Crookham	Aircraft not on perceived track	GLF5	DEP	No	TAG	Email Issued - Compliant Flight
27-Mar-10	10:46	Hunter	Denning Close	Fleet	Low aircraft	C550	ARR	No	TAG	Email Issued - Compliant Flight + ATC Authorised Non Compliant flight
27-Mar-10	08:00	Martin	Badger Way	Ewshot	Low and noisy aircraft	F900	ARR	No	TAG	Letter Issued - Compliant Flight

Date	Time	Surname	Street Name	Town	Nature of Complaint	A/C Type	Dep/Arr	Non-compliant?	TAG Movement	Action to reporter
28-Mar-10	12:00	Bowden-Smith	Rydel Drive	Church Crookham	Low and noisy aircraft	GLEX	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
28-Mar-10	12:55	Butler	Malthouse Close	Church Crookham	Aircraft not on perceived track	F900	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
28-Mar-10	11:56	Smith	Warren Close	Church Crookham	Aircraft not on perceived track	GLEX	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
28-Mar-10	14:02	Wells	Crondall Road	Crookham Village	Aircraft not on perceived track, low and noisy	CL30	DEP	No	TAG	Letter Issued - Compliant Flight
28-Mar-10	12:56	Wheatcroft	Moore Road	Church Crookham	Aircraft not on perceived track	F900	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
29-Mar-10	12:26	Halls	White Acres Road	Mytchett	Low aircraft	GLF5	ARR	No	TAG	Letter Issued - Compliant Flight
31-Mar-10	14:54	Halls	White Acres Road	Mytchett	Low aircraft	GLF5	ARR	No	TAG	Letter Issued - Compliant Flight
02-Apr-10	10:32	Tye	Kenmore Close	Fleet	Aircraft not on perceived track	GLEX	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
02-Apr-10	10:32	Wheatcroft	Moore Road	Church Crookham	Aircraft not on perceived track	GLEX	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
03-Apr-10	16:03	Dooley	Coxmoor Close	Church Crookham	Aircraft not on perceived track	GLF5	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
03-Apr-10	16:10	Dooley	Coxmoor Close	Church Crookham	Aircraft not on perceived track	B738	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
07-Apr-10		Vaughan	Not given	St Johns, Woking	Increase in aircraft noise in general	N/A	N/A	N/A	N/A	Email Issued - Full Explanation
08-Apr-10	20:10	Halls	White Acres Road	Mytchett	Low aircraft	F2TH	ARR	No	TAG	Letter Issued - Compliant Flight
09-Apr-10	01:40	Webb	Church Lane East	Aldershot	Out of hours flight	N/A	N/A	N/A	Non TAG	Letter Issued - Full Explanation
10-Apr-10	09:27	Wells	Crondall Road	Crookham Village	Aircraft not on perceived track, low and noisy	CL30	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
10-Apr-10	09:15	Young	Gordon Avenue	Church Crookham	Aircraft not on perceived track	CL30	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant

Date	Time	Surname	Street Name	Town	Nature of Complaint	A/C Type	Dep/Arr	Non-compliant?	TAG Movement	Action to reporter
11-Apr-10	14:25	Bennisson	Tadpole Lane	Ewshot	Aircraft not on perceived track	BE20	ARR	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
12-Apr-10	07:51	Higgins	Shady Nook	Farnham	Noisy aircraft	J328	DEP	No	TAG	Letter Issued - Compliant Flight
13-Apr-10		Floyd	Robert Way	Mytchett	Increased numbers of large flights?	N/A	DEP	N/A	TAG	Letter Issued - Full Explanation
13-Apr-10	07:05	McGregor	Bowling Alley	Crondall	Noisy aircraft	*FA50*	DEP	No	TAG	Email Issued - Compliant Flight
15-Apr-10	14:30	Halls	White Acres Road	Mytchett	Safety issue	C25A	DEP	No	TAG	Letter Issued - Full Explanation
15-Apr-10	13:38	Halls	White Acres Road	Mytchett	Safety issue	H25B	DEP	No	TAG	Letter Issued - Compliant Flight
15-Apr-10	12:10	Hawkins	Osbourne Road	Farnborough	Safety issue	SF34	DEP	No	TAG	Letter Issued - Compliant Flight
15-Apr-10	11:19	Reed	Ewshot Lane	Ewshot	Aircraft not on perceived track	FA7X	ARR	No	TAG	Verbal Response and Explanation
15-Apr-10	11:05	Reed	Ewshot Lane	Ewshot	Aircraft not on perceived track	FA7X	ARR	No	TAG	Verbal Response and Explanation
15-Apr-10	17:23	Reed	Ewshot Lane	Ewshot	Aircraft not on perceived track	FA7X	ARR	No	TAG	Verbal Response and Explanation
16-Apr-10	17:00	Young	Gordon Avenue	Fleet	Aircraft not on perceived track	N/A	N/A	N/A	Non TAG	Letter Issued - Non-TAG Flight
19-Apr-10	10:25	Dashfield	Minehurst Road	Mytchett	Safety issue	GLF4	DEP	No	TAG	Letter Issued - Full Explanation
20-Apr-10	14:22	Gordon	Winchester Street	Farnborough	Noisy helicopter	S76	DEP	No	TAG	Email Issued - Compliant Flight
21-Apr-10	15:30	Reed	Ewshot Lane	Ewshot	Aircraft not on perceived track	*FA20*	ARR	Yes - with permission	TAG	Verbal Response and Explanation
21-Apr-10	15:55	Reed	Ewshot Lane	Ewshot	Aircraft not on perceived track	E135	ARR	No	TAG	Verbal Response and Explanation
22-Apr-10	09:09	Swanberg	Guildford Road	Frimley Green	Aircraft not on perceived track	LJ45	ARR	No	TAG	Letter Issued - Compliant Flight

Date	Time	Surname	Street Name	Town	Nature of Complaint	A/C Type	Dep/Arr	Non-compliant?	TAG Movement	Action to reporter
22-Apr-10	18:19	Swanberg	Guildford Road	Frimley Green	Aircraft not on perceived track	C25B	DEP	No	TAG	Letter Issued - Compliant Flight
23-Apr-10	18:50	Gibbard	not given	not given	Noisy aircraft	CL60	ARR	No	TAG	Verbal Response and Explanation
23-Apr-10	14:38	Halls	White Acres Road	Mytchett	Low aircraft	GL5T	ARR	No	TAG	Letter Issued - Compliant Flights
23-Apr-10	18:46	Halls	White Acres Road	Mytchett	Noisy aircraft	CL60	ARR	No	TAG	Letter Issued - Compliant Flight
24-Apr-10	10:00	Jackson		Church Crookham	Aircraft not on perceived track	F2TH	DEP	Yes - with permission	TAG	Answer Phone message left
24-Apr-10	13:43	Young	Gordon Avenue	Fleet	Aircraft not on perceived track	E135	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
24-Apr-10	16:32	Young	Gordon Avenue	Fleet	Aircraft not on perceived track	C750	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
27-Apr-10	17:33	Halls	White Acres Road	Mytchett	Noisy aircraft	B462	ARR	No	TAG	Letter Issued - Compliant Flight
27-Apr-10	20:30	Halls	White Acres Road	Mytchett	Noisy aircraft	P180	ARR	No	TAG	Letter Issued - Compliant Flight
28-Apr-10	15:27	Young	Gordon Avenue	Fleet	Aircraft not on perceived track and noisy	LJ45	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
29-Apr-10	15:42	Halls	White Acres Road	Mytchett	Low aircraft	GALX	ARR	No	TAG	Letter Issued - Compliant Flight
29-Apr-10	08:21	Halls	White Acres Road	Mytchett	Low aircraft	B462	ARR	No	TAG	letter Issued - Compliant Flights
29-Apr-10	18:58	Howard	Cargate Hill	Aldershot	Low aircraft	CL60	DEP	Yes - with permission	TAG	Verbal Response and Explanation
29-Apr-10	14:48	Keyte	Not given	Crondall	Aircraft not on perceived track	GLF5	DEP	No	TAG	Email Issued - Compliant Flight
01-May-10	09:59	Butler	Malthouse	Church Crookham	Aircraft not on perceived track, low and noisy	GLEX	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
01-May-10	09:58	Malone	Corring Way	Church Crookham	Aircraft not on perceived track	GLEX	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliants

Date	Time	Surname	Street Name	Town	Nature of Complaint	A/C Type	Dep/Arr	Non-compliant?	TAG Movement	Action to reporter
01-May-10	17:32	Young	Gordon Avenue	Church Crookham	Aircraft not on perceived track	*FA50*	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
04-May-10	14:53	Gordon	Winchester Street	Farnborough	Helicopter not on perceived track	AS50	ARR	N/A	TAG	Email Issued - Full explanation
04-May-10	17:09	Gordon	Winchester Street	Farnborough	Helicopter not on perceived track	AS55	ARR	N/A	TAG	Email Issued - Full explanation
05-May-10	05:15	Hawyers	Hazel Avenue	Farnborough	Ground Noise	B738	N/A	Yes - without permission	TAG	Letter Issued - Non-Compliance Raised
05-May-10	07:35	Not given	Corring Way	Church Crookham	Noisy aircraft	B738	DEP	No	TAG	Letter Issued - Compliant Flight
06-May-10	15:16	Gordon	Winchester Street	Farnborough	Helicopter not on perceived track	N/A	N/A	N/A	Non TAG	Email Issued - Non TAG flight - Full explanation
07-May-10	14:15	Gordon	Winchester Street	Farnborough	Helicopter not on perceived track	A109	ARR	N/A	TAG	Email Issued - Full explanation
07-May-10	13:28	Palmer	Coleford Bridge Road	Mytchett	Size and weight of aircraft	A319	DEP	No	TAG	Letter Issued - Compliant Flight
09-May-10	14:47	Gordon	Winchester Street	Farnborough	Helicopters not on perceived track	EC55	ARR	N/A	TAG	Email Issued - Full explanation
09-May-10	14:47	Gordon	Winchester Street	Farnborough	Helicopter not on perceived track	EC55	ARR	N/A	TAG	Email Issued - Full explanation
12-May-10	11:27	Hill	Boundary Road	Farnborough	Noisy aircraft	EXTRA	N/A	N/A	Non TAG	Directed to Farnborough International Ltd
12-May-10	11:32	Not given	Stirling Close	Farnborough	Noisy aircraft	EXTRA	N/A	N/A	Non TAG	No Details left for Response
14-May-10	14:35	Gordon	Winchester Street	Farnborough	Helicopter not on perceived track	S76	ARR	N/A	TAG	Email Issued - Full explanation
14-May-10	11:42	Mitten	Chesilton Crescent	Church Crookham	Noisy, low aircraft not on perceived track	PRM1	DEP	Yes - without permission	TAG	Letter Issued - Non-Compliance Raised
16-May-10	17:54	Hunter	Denning Close	Fleet	Aircraft not on perceived track	B738	DEP	Yes - with permission	TAG	Email Issued - Full explanation
16-May-10	15:16	Young	Gordon Avenue	Fleet	Aircraft not on perceived track	GLF4	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant + Invite to Airport Submitted

Date	Time	Surname	Street Name	Town	Nature of Complaint	A/C Type	Dep/Arr	Non-compliant?	TAG Movement	Action to reporter
16-May-10	15:34	Young	Gordon Avenue	Fleet	Aircraft not on perceived track	H25B	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant + Invite to Airport Submitted
18-May-10	12:53	Halls	Whiteacres Road	Mytchett	Low aircraft	GLF5	ARR	No	TAG	Letter Issued - Compliant Flights
19-May-10	15:05	Halls	Whiteacres Road	Mytchett	Low aircraft	GLF5	ARR	No	TAG	Letter Issued - Compliant Flights
20-May-10	10:30	Axam	Bowenhurst Gardens	Church Crookham	Aircraft not on perceived track	CRJ1	DEP	Yes - without permission	TAG	Letter Issued - Non-Compliance Raised
20-May-10	09:27	Axam	Bowenhurst Gardens	Church Crookham	Aircraft not on perceived track	F900	DEP	Yes - without permission	TAG	Letter Issued - Non-Compliance Raised
20-May-10	09:26	Ballard	The Verne	Church Crookham	Low aircraft, not on perceived track	F900	DEP	Yes - without permission	TAG	Letter Issued - Non-Compliance Raised
20-May-10	21:23	Gordon	Winchester Street	Farnborough	Helicopter not on perceived track	N/A	N/A	N/A	Non TAG	Email Issued - Non-TAG Flight
20-May-10	17:40	Halls	White Acres Road	Mytchett	Low and noisy aircraft	B462	ARR	No	TAG	Letter Issued - Compliant Flights
20-May-10	23:10	Hunter	Denning Close	Fleet	Intrusive aircraft	N/A	N/A	N/A	Non TAG	Email Issued - Compliant , Non TAG and ATC Auth Non Comps + 1 Non Comp
20-May-10	09:25	Johnson	Lingmarla Grove	Church Crookham	Low and noisy aircraft	F900	DEP	Yes - without permission	TAG	Letter Issued - Non-Compliance Raised
20-May-10	09:27	Sheriff	Coxheath Road	Church Crookham	Low, noisy aircraft	F900	DEP	Yes - without permission	TAG	Letter Issued - Non-Compliance Raised
21-May-10	17:34	Bennison	Tadpole Lane	Ewshot	Aircraft not on perceived track	CL60	ARR	Yes - without permission	TAG	Letter Issued - Non-Compliance Raised
21-May-10	17:35	Martin	Badger Way	Ewshot	Noisy low aircraft	CL60	ARR	Yes - without permission	TAG	Letter Issued - Non-Compliance Raised
22-May-10	18:00	Dashfield	Minehurst Road	Mytchett	Aircraft not on perceived track	C25A	DEP	No	TAG	Letter Issued - Compliant Flight
23-May-10	13:30	Ballard	The Verne	Church Crookham	Low aircraft not on perceived track	CL30	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
23-May-10	15:13	Gordon	Winchester Street	Farnborough	Helicopter not on perceived track	S76	ARR	N/A	TAG	Email Issued - Full Explanation

Date	Time	Surname	Street Name	Town	Nature of Complaint	A/C Type	Dep/Arr	Non-compliant?	TAG Movement	Action to reporter
23-May-10	16:11	Grief	Kenmore Close	Church Crookham	Aircraft not on perceived track	F900	DEP	Yes - with permission	TAG	Email Issued - ATC authorised Non-Comps + Comp flight + Non comp rasied
23-May-10	10:01	Hunter	Denning Close	Fleet	Aircraft not on perceived track	C25A	DEP	Yes - with permission	TAG	Email Issued - Compliant Flight, Non TAG flights and ATC Auth Non Comps
23-May-10	10:10	Johnson	Lingmarla Grove	Church Crookham	Noisy aircraft not on perveived track	C25A	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
23-May-10	13:29	Williams	Rounton Way	Church Crookham	Aircraft not on perceived track	CL30	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliants
23-May-10	13:28	Woodcock	Beech Ride	Church Crookham	Aircraft not on perceived track	CL30	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
23-May-10	16:12	Wooden	Camus Close	Church Crookham	Aircraft not on perceived track and noisy	F900	DEP	Yes - with permission	TAG	Email response - Full Explanation
23-May-10	17:26	Young	Gordon Avenue	Fleet	Aircraft not on perceived track	F2TH	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
23-May-10	08:50	Young	Gordon Avenue	Fleet	Aircraft not on perceived track, noisy	A318	DEP	No	TAG	Letter Issued - Compliant Flight + ATC Authorised Non- Compliant Flight
23-May-10	16:10	Young	Gordon Avenue	Fleet	Aircraft not on perceived track	F900	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
23-May-10	15:23	Young	Gordon Avenue	Fleet	Noisy aircraft not on perceived track	E135	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
23-May-10	13:27	Young	Gordon Avenue	Fleet	Low, noisy and intrusive	CL30	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
23-May-10	12:14	Young	Gordon Avenue	Fleet	Aircraft not on perceived track, low and noisy	LJ45	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
23-May-10	16:47	Young	Gordon Avenue	Fleet	Noisy aircraft not on perceived track	H25B	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
24-May-10	18:20	Bryant	Watery Lane	Church Crookham	Safety issue - consecutive 24 dep & 06 arrivals	NA	N/A	N/A	TAG	Verbal Response and Explanation
25-May-10	19:30	Lobb	Not Given	Hook	Aerobatic Flight	DHC1	N/A	N/A	Non TAG	Verbal and Email Response and Explanation
28-May-10	16:26	Ballard	The Verne	Church Crookham	Low aircraft, not on percieved track	E135	DEP	No	TAG	Letter Issued - Compliant Flight

Date	Time	Surname	Street Name	Town	Nature of Complaint	A/C Type	Dep/Arr	Non-compliant?	TAG Movement	Action to reporter
28-May-10	15:00	Gordon	Winchester Street	Farnborough	Helicopter not on perceived track	EC55	DEP	N/A	TAG	Email Issued - Full Explanation
28-May-10	17:55	Thomas	Busk Crescent	Farnborough	Fumes	N/A	N/A	N/A	TAG	Letter Issued - Full Explanation
30-May-10	12:30	Giles	Fairland Close	Fleet	Noisy aircraft, not on perceived track	N/A	N/A	N/A	N/A	Letter Issued - Full Explanation
30-May-10	10:59	Grief	Kenmore Close	Church Crookham	Aircraft not on perceived track	PRM1	DEP	Yes - with permission	TAG	Email Issued - ATC authorised Non-Compliant
30-May-10	10:20	Higgins	Shady Nook	Farnham	Aircraft not on perceived track	C510	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
30-May-10	12:28	Hunter	Denning Close	Fleet	Intrusive aircraft	H25B	DEP	Yes - with permission	TAG	Email Issued - Compliant Flights, Non TAG flights and ATC Auth Non Comps
30-May-10	11:00	Vincent	Queens Road	Fleet	Noisy aircraft, not on perceived track	PRM1	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
30-May-10	12:27	Young	Gordon Avenue	Fleet	Aircraft not on perceived track	H25B	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
30-May-10	10:59	Young	Gordon Avenue	Fleet	Aircraft not on perceived track	PRM1	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
31-May-10	14:52	Hunter	Denning Close	Fleet	Aircraft not on perceived track	CL60	ARR	No	TAG	Email Issued - Compliant, ATC auth Non Comp and Non TAG flights
03-Jun-10	08:44	Grieff	Kenmore Close	Church Crookham	Aircraft not on perceived track	*FA50*	DEP	No	TAG	Email Issued - Compliant and ATC Authorised Non Compliant Flights
03-Jun-10		Parsons	Madeley Road	Church Crookham	Aircraft not on perceived track	N/A	N/A	N/A	N/A	Email Issued - Full Explanation
04-Jun-10	16:25	Ballard	The Verne	Church Crookham	Low aircraft not on perceived track	B462	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
04-Jun-10	07:15	Curruthers	Frimley Grove Gardens	Frimley	Noisy aircraft	N/A	N/A	N/A	Non TAG	Verbal Response and Explanation
04-Jun-10	15:25	Davis	Gally Hill Road	Church Crookham	Noisy aircraft	B462	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
04-Jun-10	16:23	Young	Gordon Avenue	Fleet	Aircraft not on perceived track	B462	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant

Date	Time	Surname	Street Name	Town	Nature of Complaint	A/C Type	Dep/Arr	Non-compliant?	TAG Movement	Action to reporter
05-Jun-10	17:43	Bore	Larchfield Road	Fleet	Aircraft not on perceived track	A319	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
05-Jun-10	14:50	Ong	Not given	Church Crookham	Noisy aircraft not on perceived track	LJ45	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
06-Jun-10	16:07	Ballard	The Verne	Church Crookham	Low aircraft not on perceived track	E135	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
06-Jun-10		Boyle	Fir Tree Way	Fleet	Aircraft not on perceived track	N/A	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
06-Jun-10		Dooley	Coxmoor Close	Church Crookham	Aircraft not on perceived track	N/A	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
06-Jun-10	16:04	Dooley	Coxmoor Close	Church Crookham	Aircraft not on perceived track	E135	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
06-Jun-10	11:27	Dooley	Coxmoor Close	Church Crookham	Aircraft not on perceived track	CL60	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
06-Jun-10	08:10	Eely	Oakwood	Church Crookham	Noisy aircraft	B738	DEP	No	TAG	Letter Issued - Compliant Flight
06-Jun-10	15:55	Elsdon	Gordon Avenue	Fleet	Noisy aircraft not on perceived track	C25A	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant + Compliant flight
06-Jun-10	10:05	Higgins	Shady Nook	Farnham	Noisy aircraft	CL30	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant + Non TAG flight
06-Jun-10	19:40	Martin	Badger Way	Ewshot	Noisy aircraft	C25A	DEP	No	TAG	Letter Issued - Compliant Flight
06-Jun-10	15:30	Murrell	Regents Close	Fleet	Aircraft not on perceived track	BE20	DEP	Yes - with permission	TAG	Email Issued - ATC authorised Non-Compliant + Compliant Flight
06-Jun-10		Paul	not given	not given	Noisy aircraft	N/A	N/A	N/A	TAG	Email Issued - Full Explanation
06-Jun-10	13:12	Smith	Warren Close	Fleet	Aircraft not on perceived track	LJ60	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
06-Jun-10		Vincent	Queens Road	Fleet	Aircraft not on perceived track	N/A	N/A	N/A	TAG	Letter Issued - ATC authorised Non-Compliant
06-Jun-10	13:27	Vincent	Queens Road	Fleet	Aircraft not on perceived track	F2TH	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant

Date	Time	Surname	Street Name	Town	Nature of Complaint	A/C Type	Dep/Arr	Non-compliant?	TAG Movement	Action to reporter
06-Jun-10	08:00	Vincent	Queens Road	Fleet	Large aircraft not on perceived track	B738	DEP	No	TAG	Letter Issued - Compliant flight + ATC authorised Non-Compliant
06-Jun-10	10:05	Vincent	Queens Road	Fleet	Aircraft not on perceived track	GLF4	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
07-Jun-10	17:00	Hunter	Denning Close	Fleet	Aircraft not on perceived track	PRM1	ARR	No	TAG	Under investigation
09-Jun-10	15:52	Gordon	Winchester Street	Farnborough	Helicopter not on perceived track	EC55	ARR	N/A	TAG	Email Issued - Helicopter Route Trial Explanation
09-Jun-10	11:43	Halls	White Acres Road	Mytchett	Low aircraft	GL5T	ARR	No	TAG	Letter Issued - Compliant Flight
10-Jun-10		Casey	Earlsbourne	Church Crookham	Increased Frequency of large aircraft	N/A	ARR	N/A	TAG	Email Issued - Full Explanation