

# FACC Complaints Report

Date	Time	Surname	Street Name	Town	Nature of Complaint	A/C Type	Dep/Arr	Non-compliant?	TAG Movement	Action to reporter
03-Jun-10	08:44	Grieff	Kenmore Close	Church Crookham	Aircraft not on perceived track	*FA50*	DEP	No	TAG	Email Issued - Compliant and ATC Authorised Non Compliant Flights
03-Jun-10		Parsons	Madeley Road	Church Crookham	Aircraft not on perceived track	N/A	N/A	N/A	N/A	Email Issued - Full Explanation
04-Jun-10	16:25	Ballard	The Verne	Church Crookham	Low aircraft not on perceived track	B462	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
04-Jun-10	07:15	Curruthers	Frimley Grove Gardens	Frimley	Noisy aircraft	N/A	N/A	N/A	Non TAG	Verbal Response and Explanation
04-Jun-10	15:25	Davis	Gally Hill Road	Church Crookham	Noisy aircraft	B462	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
04-Jun-10	16:23	Young	Gordon Avenue	Fleet	Aircraft not on perceived track	B462	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
05-Jun-10	17:43	Bore	Larchfield Road	Fleet	Aircraft not on perceived track	A319	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
05-Jun-10	14:50	Ong	Not given	Church Crookham	Noisy aircraft not on perceived track	LJ45	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
06-Jun-10	16:07	Ballard	The Verne	Church Crookham	Low aircraft not on perceived track	E135	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
06-Jun-10		Boyle	Fir Tree Way	Fleet	Aircraft not on perceived track	N/A	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
06-Jun-10		Dooley	Coxmoor Close	Church Crookham	Aircraft not on perceived track	N/A	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
06-Jun-10	16:04	Dooley	Coxmoor Close	Church Crookham	Aircraft not on perceived track	E135	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
06-Jun-10	11:27	Dooley	Coxmoor Close	Church Crookham	Aircraft not on perceived track	CL60	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
06-Jun-10	08:10	Eely	Oakwood	Church Crookham	Noisy aircraft	B738	DEP	No	TAG	Letter Issued - Compliant Flight

Date	Time	Surname	Street Name	Town	Nature of Complaint	A/C Type	Dep/Arr	Non-compliant?	TAG Movement	Action to reporter
06-Jun-10	15:55	Elsdon	Gordon Avenue	Fleet	Noisy aircraft not on perceived track	C25A	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant + Compliant flight
06-Jun-10	10:05	Higgins	Shady Nook	Farnham	Noisy aircraft	CL30	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant + Non TAG flight
06-Jun-10	19:40	Martin	Badger Way	Ewshot	Noisy aircraft	C25A	DEP	No	TAG	Letter Issued - Compliant Flight
06-Jun-10	15:30	Murrell	Regents Close	Fleet	Aircraft not on perceived track	BE20	DEP	Yes - with permission	TAG	Email Issued - ATC authorised Non-Compliant + Compliant Flight
06-Jun-10		Paul	not given	not given	Noisy aircraft	N/A	N/A	N/A	TAG	Email Issued - Full Explanation
06-Jun-10	13:12	Smith	Warren Close	Fleet	Aircraft not on perceived track	LJ60	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
06-Jun-10		Vincent	Queens Road	Fleet	Aircraft not on perceived track	N/A	N/A	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
06-Jun-10	13:27	Vincent	Queens Road	Fleet	Aircraft not on perceived track	F2TH	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
06-Jun-10	08:00	Vincent	Queens Road	Fleet	Large aircraft not on perceived track	B738	DEP	No	TAG	Letter Issued - Compliant flight + ATC authorised Non-Compliant
06-Jun-10	10:05	Vincent	Queens Road	Fleet	Aircraft not on perceived track	GLF4	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
07-Jun-10	17:00	Hunter	Denning Close	Fleet	Aircraft not on perceived track	PRM1	ARR	No	TAG	Email Issued - Full Explanation
09-Jun-10	15:52	Gordon	Winchester Street	Farnborough	Helicopter not on perceived track	EC55	ARR	N/A	TAG	Email Issued - Helicopter Route Trial Explanation
09-Jun-10	11:43	Halls	White Acres Road	Mytchett	Low aircraft	GL5T	ARR	No	TAG	Letter Issued - Compliant Flight
10-Jun-10		Casey	Earlsbourne	Church Crookham	Increased Frequency of large aircraft	N/A	ARR	N/A	TAG	Email Issued - Full Explanation
11-Jun-10	17:10	Reed	Ewshot Lane	Ewshot	Aircraft not on perceived track	LJ45	ARR	Yes - with permission	TAG	Verbal Response and Explanation
13-Jun-10	10:48	Gordon	Winchester Street	Farnborough	Helicopter not on perceived track	EC55	ARR	N/A	TAG	Email Issued - Helicopter Route Trial Explanation

Date	Time	Surname	Street Name	Town	Nature of Complaint	A/C Type	Dep/Arr	Non-compliant?	TAG Movement	Action to reporter
13-Jun-10	10:27	Grieff	Kenmore Close	Church Crookham	Aircraft not on perceived track	CL60	DEP	Yes - with permission	TAG	Email Issued - ATC authorised Non-Compliant + Compliant flights
13-Jun-10	16:00	Higgins	Shady Nook	Farnham	Noisy aircraft	A318	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
13-Jun-10	16:05	Higgins	Shady Nook	Farnham	Noisy aircraft	C56X	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
13-Jun-10	19:50	Martin	Badger Way	Ewshot	Noisy aircraft	GLF4	DEP	No	TAG	Letter Issued - Compliant Flight
13-Jun-10	11:13	Young	Gordon Avenue	Fleet	Aircraft not on perceived track	GLEX	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
14-Jun-10	06:00	Anonymous	Not given	Not given	Noisy aircraft	N/A	N/A	N/A	Non TAG	No contact details submitted for response
14-Jun-10	06:05	Clements	Earlsbourne	Church Crookham	Noisy aircraft	N/A	N/A	N/A	Non TAG	Letter Issued - Non-TAG Flight
14-Jun-10	06:00	Eely	Oakwood	Church Crookham	Noisy aircraft	N/A	N/A	N/A	Non TAG	Letter Issued - Non-TAG Flight
14-Jun-10		Johnson	Lingmala Grove	Fleet	Aircraft not on perceived track	N/A	N/A	N/A	TAG	Letter Issued - Full Explanation
15-Jun-10	09:55	Hunter	Denning Close	Fleet	Aircraft not on perceived track	F900	DEP	No	TAG	Letter Issued - Compliant, ATC Authorised Non-Comp and Non-TAG flights
15-Jun-10	10:32	Young	Gordon Avenue	Fleet	Aircraft not on perceived track	C550	DEP	No	TAG	Letter Issued - Compliant Flights
17-Jun-10	19:34	Grieff	Kenmore Close	Church Crookham	Aircraft not on perceived track	C56X	DEP	No	TAG	Email Issued - Compliant Flights + 1 Non TAG Flight
17-Jun-10	15:04	Halls	White Acres Road	Mytchett	Low aircraft	GLF5	DEP	No	TAG	Letter Issued - Compliant Flight
17-Jun-10	20:25	Palmer	Coleford Brodge Road	Mytchett	Noisy, large Aircraft	B463	DEP	No	TAG	Letter Issued - Compliant Flight
17-Jun-10		Sandison	not given	not given	Why 06 departures?	N/A	DEP	N/A	TAG	Email Issued - Full Explanation
18-Jun-10	15:25	Eilston	Atbara Road	Church Crookham	Noisy aircraft	CL60	ARR	No	TAG	Verbal Response and Explanation

Date	Time	Surname	Street Name	Town	Nature of Complaint	A/C Type	Dep/Arr	Non-compliant?	TAG Movement	Action to reporter
18-Jun-10	20:15	Hunt	Oaken Copse	Church Crookham	Increased Frequency (in general) of noisy aircraft	N/A	DEP	No	TAG	Email Issued - Full Explanation
18-Jun-10	15:26	Sheriff	Coxheath Road	Fleet	Noisy aircraft	CL60	ARR	No	TAG	Letter Issued - Full Explanation
20-Jun-10	08:11	Halls	White Acres Road	Mytchett	Noisy, low flying, large aircraft	B738	DEP	No	TAG	Letter Issued - Compliant Flight
22-Jun-10	21:10	Higgins	Shady Nook	Farnham	Noisy aircraft	GLF5	ARR	No	TAG	Letter Issued - Compliant Flight
22-Jun-10	08:50	Martin	Badger Way	Ewshot	Noisy aircraft	B737	DEP	No	TAG	Letter Issued - Compliant Flight
22-Jun-10	05:10	Olliffe	not given	not given	Out of hours flight	N/A	N/A	N/A	Non TAG	Email Issued - Non-TAG Flights
23-Jun-10	19:01	Schofield	Guildford Road	Fleet	Aircraft not on perceived track	CL60	ARR	No	TAG	Letter Issued - Compliant Flight
24-Jun-10	14:18	Halls	White Acres Road	Mytchett	Low, large noisy aircraft	B738	ARR	No	TAG	Letter Issued - Compliant Flight
24-Jun-10	01:30	Hawkins	not given	not given	Circling aircraft out of hours flight	N/A	N/A	N/A	Non TAG	Verbal Response and Explanation
24-Jun-10	13:55	Martin	Badger Way	Ewshot	Noisy aircraft	B737	DEP	No	TAG	Letter Issued - Compliant Flight
24-Jun-10	07:05	Martin	Badger Way	Ewshot	Noisy aircraft	CL60	DEP	No	TAG	Letter Issued - Compliant Flights
24-Jun-10	01:30	Martin	not given	Aldershot	Circling aircraft out of hours flight	N/A	N/A	N/A	Non TAG	Verbal Response and Explanation
24-Jun-10	16:10	Scrivner	Cantebury Road	Farnborough	Low aircraft	F900	ARR	Yes - with permission	TAG	Verbal Response and Explanation
25-Jun-10	15:45	Halls	Whire Acres Road	Mytchett	Low aircraft	C750	ARR	No	TAG	Letter Issued - Compliant Flights
25-Jun-10	10:56	Mitten	Chesilton Crescent	Church Crookham	Aircraft not on perceived track	*MD83*	DEP	No	TAG	Letter Issued - Compliant Flights
26-Jun-10	17:25	Axam	Bowenhurst Gardens	Church Crookham	Aircraft not on perceived track	GLF5	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant

Date	Time	Surname	Street Name	Town	Nature of Complaint	A/C Type	Dep/Arr	Non-compliant?	TAG Movement	Action to reporter
26-Jun-10	17:25	Cunningham	Coxheath Road	Church Crookham	Aircraft not on perceived track	GLF5	DEP	Yes - with permission	TAG	Email Issued - ATC authorised Non-Compliant
26-Jun-10	16:47	Higgins	Shady Nook	Farnham	Noisy aircraft	C510	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
26-Jun-10	15:25	Jones	Woodleigh	Fleet	Noisy aircraft	B737	DEP	Yes - with permission	TAG	Email Issued - ATC authorised Non-Compliant
26-Jun-10	17:25	not given	not given	not given	Aircraft not on perceived track	N/A	N/A	N/A	N/A	No details left for response
26-Jun-10	13:25	Roper	Albany Road	Church Crookham	Aircraft not on perceived track	GLF5	DEP	No	TAG	Letter Issued - Compliant Flight
26-Jun-10	17:25	Tye	Kenmore Close	Fleet	Aircraft not on perceived track and low	GLF5	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
26-Jun-10	14:07	Young	Gordon Avenue	Fleet	Aircraft not on perceived track	GLF5	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant + compliant flight
27-Jun-10	15:14	Bird	Ashley Road	Farnborough	Low aircraft	N/A	N/A	N/A	Non TAG	Verbal Response and Explanation
27-Jun-10	16:35	Halls	White Acres Road	Mytchett	Low, noisy, large aircraft	*MD83*	ARR	No	TAG	Letter Issued - Compliant Flight
27-Jun-10	17:50	Higgins	Shady Nook	Farnham	Noisy aircraft	*MD83*	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
27-Jun-10	17:45	Martin	Badger Way	Ewshot	Noisy aircraft	*MD83*	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
27-Jun-10	19:33	Paes	Pine Grove	Church Crookham	Aircraft not on perceived track	N/A	N/A	N/A	Non TAG	Letter Issued - Non-TAG Flight
27-Jun-10	17:45	Phillips	Nuthatch Close	Ewshot	Noisy low aircraft	*MD83*	DEP	Yes - with permission	TAG	Verbal Response and Explanation
28-Jun-10	09:35	Allen	Not given	Fleet	Aircraft low and not on perceived track	C25A	DEP	Yes - with permission	TAG	Email Issued - ATC authorised Non-Compliant
28-Jun-10	16:42	Cobby	Priors Keep	Fleet	Aircraft not on perceived track	GLEX	DEP	Yes - with permission	TAG	Verbal Response and Explanation
28-Jun-10	18:11	Dooley	Coxmoor Close	Church Crookham	Aircraft not on perceived track	B462	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant

Date	Time	Surname	Street Name	Town	Nature of Complaint	A/C Type	Dep/Arr	Non-compliant?	TAG Movement	Action to reporter
28-Jun-10	16:41	Paes	Pine Grove	Church Crookham	Aircraft not on perceived track	GLEX	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
28-Jun-10	16:39	Young	Gordon Avenue	Fleet	Aircraft not on perceived track	GLEX	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant + compliant flight
29-Jun-10	17:33	Ballard	The Verne	Church Crookham	Aircraft not on perceived track and low	BE20	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
29-Jun-10	18:15	Billing	Carlton Crescent	Church Crookham	Aircraft not on perceived track	B462	DEP	Yes - with permission	TAG	Verbal Response and Explanation
29-Jun-10	16:26	Higgins	Shady Nook	Farnham	Noisy aircraft	F2TH	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
29-Jun-10	17:32	Mitten	Chesilton Crescent	Church Crookham	Aircraft not on perceived track, noisy and low	GLF4	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
29-Jun-10	17:32	Young	Gordon Avenue	Fleet	Aircraft not on perceived track	GLF4	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
01-Jul-10		James	Canterbury Road	Farnborough	Increased Frequency (in general)	N/A	ARR	No	TAG	Verbal Response and Explanation
01-Jul-10		Young	Gordon Avenue	Fleet	Noisy aircraft	N/A	N/A	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
02-Jul-10	12:13	Halls	White Acres Road	Mytchett	low, noisy aircraft	B738	ARR	No	TAG	Letter Issued - Compliant Flights
03-Jul-10	12:32	Ballard	The Verne	Church Crookham	Aircraft not on perceived track	CRJ1	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
03-Jul-10		Chandler	Seale Lane, Seale	Farnham	Increased Frequency (in general)	N/A	N/A	N/A	N/A	Email Issued - Full Explanation
03-Jul-10	08:01	Halls	White Acres Road	Mytchett	Low, noisy and large aircraft	GLF4	ARR	No	TAG	Letter Issued - Compliant Flights
04-Jul-10	13:00	Bird	Ashley Road	Farnborough	Large aircraft, noisy	B738	ARR	No	TAG	Letter Issued - Compliant Flight
04-Jul-10	13:50	Higgins	Shady Nook	Farnham	Low, noisy aircraft	B738	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
04-Jul-10	13:40	Tye	Kenmore Close	Fleet	Aircraft not on perceived track and low	GLEX	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant

Date	Time	Surname	Street Name	Town	Nature of Complaint	A/C Type	Dep/Arr	Non-compliant?	TAG Movement	Action to reporter
04-Jul-10	13:40	West	Ferndale Road	Church Crookham	Aircraft not on perceived track, low and noisy	GLEX	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
09-Jul-10	14:05	Faithful	Ewshot Lane	Ewshot	Increased Frequency (in general)	N/A	DEP	N/A	TAG	Verbal Response and Explanation
10-Jul-10	17:08	Young	Gordon Avenue	Fleet	Aircraft not on perceived track	N/A	N/A	N/A	Non TAG	Letter Issued - ATC authorised Non-Compliant + Non TAG flights
11-Jul-10	13:21	Grieff	Kenmore Close	Church Crookham	Aircraft not on perceived track	GALX	DEP	Yes - with permission	TAG	Email Issued - ATC authorised Non-Compliant + compliant flights
11-Jul-10	18:50	Higgins	Shady Nook	Farnham	Noisy aircraft	J328	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
17-Jul-10	10:14	Halls	White Acres Road	Mytchett	Noisy low aircraft	C550	ARR	No	TAG	Letter Issued - Compliant Flights
18-Jul-10		Dobbie	not given	Knaphill	Low aircraft and increased frequency	N/A	ARR	No	TAG	Email Issued - Full Explanation
18-Jul-10	19:00	Greenwood	not given	Woking	Low noisy helicopter	N/A	N/A	N/A	Non TAG	Verbal Response and Explanation
22-Jul-10	12:33	Higgins	Shady Nook	Farnham	Noisy aircraft	CL60	DEP	No	TAG	Letter Issued - Compliant Flight
26-Jul-10	20:50	Palmer	Coleford Bridge Road	Mytchett	Noisy aircraft	A319	ARR	No	TAG	Letter Issued - Compliant Flight
27-Jul-10	06:00	Franklin		Woking	Noisy aircraft	N/A	N/A	N/A	Non TAG	Verbal Response and Explanation
29-Jul-10	16:43	Martin	Badger Way	Ewshot	Low noisy aircraft	A319	DEP	No	TAG	Letter Issued - Compliant Flight
30-Jul-10	14:02	Halls	White Acres Road	Mytchett	Large aircraft	B738	ARR	No	TAG	Letter Issued - Compliant Flight
30-Jul-10	13:23	Schofield	Guildford Road	Fleet	Aircraft not on perceived track and low	N/A	N/A	N/A	Non TAG	Letter Issued - Non-TAG Flight
31-Jul-10	18:30	Blackwell	Zephon Common Lane	Crookham Village	Aircraft not on perceived track	A319	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
31-Jul-10	18:28	Brown	Crondall Road	Crookham Village	Aircraft not on perceived track	A319	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant

Date	Time	Surname	Street Name	Town	Nature of Complaint	A/C Type	Dep/Arr	Non-compliant?	TAG Movement	Action to reporter
31-Jul-10	10:47	Young	Gordon Avenue	Church Crookham	Aircraft not on perceived track, low, large, noisy	C56X	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
01-Aug-10	15:20	Johnson	Lingmarla Grove	Church Crookham	Aircraft not on perceived track	GLEX	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
01-Aug-10	16:24	Johnson	Lingmarla Grove	Church Crookham	Aircraft not on perceived track	GLF5	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
01-Aug-10	15:15	McCallum	Crondall Road	Crookham Village	Aircraft not on perceived track	GLEX	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
02-Aug-10	20:10	Halls	White Acres Road	Mytchett	Low aircraft	B737	ARR	No	TAG	Letter Issued - Compliant Flight
03-Aug-10	18:10	Plumbe	Crondall Road	Crookham Village	Aircraft not on perceived track	B462	DEP	No	TAG	Email Issued - Compliant Flight
04-Aug-10	14:06	Halls	White Acres Road	Mytchett	Low aircraft	GLF4	ARR	No	TAG	Letter Issued - Compliant Flight
05-Aug-10	12:35	Billing	Carlton Crescent	Church Crookham	Aircraft not on perceived track	B738	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
05-Aug-10	12:36	Butler	Malthouse Close	Church Crookham	Aircraft not on perceived track	B738	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
07-Aug-10	11:53	Young	Gordon Avenue	Church Crookham	Aircraft not on perceived track	C550	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
08-Aug-10	15:05	Allen	The Street	Crookham Village	Aircraft not on perceived track	GLEX	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
08-Aug-10	13:16	Allen	The Street	Crookham Village	Low aircraft not on perceived track	B737	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
08-Aug-10	15:01	Butler	Malthouse Close	Church Crookham	Aircraft not on perceived track	GLEX	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
08-Aug-10	14:59	Butler	Malthouse Close	Church Crookham	aircraft not on perceived track, low and noisy	GLEX	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
08-Aug-10	13:15	Cottingham	Chesilton Crescent	Church Crookham	Noisy aircraft , low and not on perceived track	B737	DEP	Yes - with permission	TAG	Email Issued - ATC authorised Non-Compliant
08-Aug-10	16:40	Higgins	Shady Nook	Farnham	Noisy aircraft	B737	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant

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08-Aug-10	13:16	Johnson	Lingmarla Grove	Church Crookham	Low aircraft, noisy and not on perceived track	B737	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
08-Aug-10	13:16	Lewis	The Street	Crookham Village	not on perceived track and low	B737	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
08-Aug-10	13:30	Lobb	Goose Green	Hook	Low aircraft	N/A	N/A	N/A	Non TAG	Verbal Response and Explanation
08-Aug-10	14:55	Malone	Corring Way	Church Crookham	Low aircraft, not on perceived track	GLEX	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
08-Aug-10	13:16	Pearson	Lingmarla Grove	Church Crookham	Low aircraft not on perceived track	B737	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
08-Aug-10	15:00	Sheriff	Coxheath Road	Church Crookham	Aircraft not on perceived track and low	GLEX	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
08-Aug-10	15:06	Wheatcroft	Moore Road	Church Crookham	aircraft not on perceived track and noisy	GLEX	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
08-Aug-10	13:16	Wheatcroft	Moore Road	Church Crookham	Low aircraft not on perceived track	B737	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
08-Aug-10	13:16	Williams	Rounton Road	Church Crookham	Aircraft not on perceived track	B737	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
08-Aug-10	15:00	Williams	Rounton Road	Church Crookham	Aircraft not on perceived track	GLEX	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
09-Aug-10	19:20	Halls	White Acres Road	Mytchett	Low, large aircraft not on perceived track	A318	ARR	No	TAG	Letter Issued - Compliant Flight
09-Aug-10		Not given	Tragarth Place	Woking	Very low aircraft in to Fairoaks	N/A	N/A	N/A	Non TAG	Verbal Response and Explanation
09-Aug-10		Trotter	Black Pond	Farnham	Increased Frequency (in general)	N/A	N/A	N/A	TAG	Letter Issued - Full Explanation
11-Aug-10	17:05	Higgins	Shady Nook, Folly Hill	Farnham	Noisy aircraft	CL60	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
11-Aug-10	15:45	Wells	Crondall Road	Crookham Village	Low aircraft not on perceived track	N/A	N/A	N/A	Non TAG	Letter Issued - Non-TAG Flight
12-Aug-10		Moore		Ewshot	Aircraft not on perceived track	N/A	N/A	N/A	TAG	Verbal Response and Explanation

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12-Aug-10	13:15	Wells	Crondall Road	Crookham Village	Aircraft not on perceived track	F406	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
17-Aug-10		Beaton	Eldergrove	Farnborough	Increased Frequency of large aircraft	N/A	ARR	N/A	TAG	Email Issued - Full Explanation
21-Aug-10	10:49	Panter	Marrowbrook Lane	Farnborough	Fumes	N/A	N/A	N/A	TAG	Letter Issued - Full Explanation
22-Aug-10	16:35	Bowden Smith	Rydel Drive	Church Crookham	Low, large aircraft not on perceived track	A319	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
25-Aug-10	12:52	Lewis	The Street	Crookham Village	Low aircraft	B738	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
28-Aug-10	18:46	Billing	Carlton Crescent	Church Crookham	Aircraft not on perceived track	C510	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
30-Aug-10	14:10	Gower-Jones	Crondall Road	Crookham Village	Aircraft not on perceived track	F2TH	ARR	No	TAG	Letter Issued - Compliant Flight
30-Aug-10	16:00	Gower-Jones	The Street	Crookham Village	Aircraft not on perceived track	GLF4	ARR	No	TAG	Letter Issued - Compliant Flight
30-Aug-10	14:22	Martin	Badger Way	Ewshot	Aircraft not on perceived track	C56X	ARR	No	TAG	Letter Issued - Compliant Flight+ ATC Authorised Non-Compliant flight
30-Aug-10	16:04	Plumbe	Crondall Road	Crookham Village	Aircraft not on perceived track	GLF4	ARR	No	TAG	Email Issued - Compliant Flights
30-Aug-10	18:25	Reed	Ewshot Lane	Ewshot	Aircraft not on perceived track	C56X	ARR	No	TAG	Email Issued - Full Explanation
02-Sep-10	22:00	Milton	Reading Road	Farnborough	Out of hours flight	N/A	N/A	N/A	Non TAG	Letter Issued - Full Explanation
03-Sep-10		Arnold	Cedar Road	Farnborough	Aircraft not on perceived track	N/A	DEP	N/A	TAG	Verbal Response and Explanation
03-Sep-10	17:46	Arnold	Cedar Road	Farnborough	Noisy aircraft not on perceived track	GLEX	DEP	No	TAG	Verbal Response and Explanation
04-Sep-10	15:05	Arnold	Cedar Road	Farnborough	Noisy aircraft not on perceived track	GLF5	DEP	No	TAG	Verbal Response and Explanation
04-Sep-10	14:04	Arnold	Cedar Road	Farnborough	Noisy aircraft not on perceived track	F2TH	DEP	No	TAG	Verbal Response and Explanation

Date	Time	Surname	Street Name	Town	Nature of Complaint	A/C Type	Dep/Arr	Non-compliant?	TAG Movement	Action to reporter
04-Sep-10	15:18	Arnold	Cedar Road	Farnborough	Noisy aircraft not on perceived track	H25B	DEP	No	TAG	Verbal Response and Explanation
04-Sep-10	16:10	Arnold	Cedar Road	Farnborough	Noisy aircraft not on perceived track	B734	DEP	No	TAG	Verbal Response and Explanation
04-Sep-10	14:13	Arnold	Cedar Road	Farnborough	Noisy aircraft not on perceived track	LJ45	DEP	No	TAG	Verbal Response and Explanation
04-Sep-10	14:45	Arnold	Cedar Road	Farnborough	Noisy aircraft not on perceived track	C56X	DEP	No	TAG	Verbal Response and Explanation
04-Sep-10	12:37	Bennison	Tadpole Lane	Ewshot	Aircraft not on perceived track and low	GLF5	ARR	Yes - with permission	TAG	Verbal Response and Explanation
04-Sep-10	14:07	Plumbe	Cron dall Road	Crookham Village	Aircraft not on perceived track	H25B	ARR	No	TAG	Email Issued - Compliant Flight
04-Sep-10	12:40	Radley	Sandy Lane	Church Crookham	Aircraft not on perceived track	GLF5	ARR	Yes - with permission	TAG	Verbal Response and Explanation
05-Sep-10	09:59	Watts	Minehurst Road	Mytchett	Aircraft not on perceived track	GLE X	DEP	No	TAG	Letter Issued - Compliant Flights
06-Sep-10	09:48	Arnold	Cedar Road	Farnborough	Aircraft not on perceived track	FA7X	DEP	No	TAG	Verbal Response and Explanation
06-Sep-10	15:30	Arnold	Cedar Road	Farnborough	Noisy, large aircraft not on perceived track	F2TH	DEP	No	TAG	Verbal Response and Explanation
07-Sep-10	17:30	Trotter	Black Pond Lane	Farnham	Noisy, low aircraft not on perceived track	A318	ARR	No	TAG	Letter Issued - Compliant Flight
08-Sep-10	18:44	Forster	Birch Avenue	Fleet	Low, noisy aircraft not on perceived track	BE20	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
09-Sep-10	19:05	Martin	Badger Way	Ewshot	Noisy low aircraft	CL60	DEP	No	TAG	Letter Issued - Compliant Flight
11-Sep-10	17:49	Bryan	Not given	Farnham	Low aircraft	N/A	N/A	N/A	Non TAG	Email Issued - Non-TAG Flights
13-Sep-10	14:32	Halls	White Acres Road	Mytchett	Low aircraft	B738	ARR	No	TAG	Letter Issued - Compliant Flights
14-Sep-10	10:17	Martin	Badger Way	Ewshot	Low noisy aircraft	B738	DEP	No	TAG	Letter Issued - Compliant Flight

Date	Time	Surname	Street Name	Town	Nature of Complaint	A/C Type	Dep/Arr	Non-compliant?	TAG Movement	Action to reporter
21-Sep-10		Doidge	The Verne	Church Crookham	Aircraft not on perceived track and low	N/A	N/A	No	TAG	Letter Issued - Compliant Flights
23-Sep-10	01:30	Grey	Heather Gardens	Farnborough	Out of hours flight	N/A	N/A	N/A	Non TAG	Verbal Response and Explanation
03-Oct-10	23:30	Witt	not given	Woking	Low aircraft out of hours	N/A	N/A	N/A	Non TAG	Email Issued - Non-TAG Flights
05-Oct-10	04:10	Trethewy	Basingbourne Road	Church Crookham	Out of hours flight	N/A	N/A	N/A	Non TAG	Letter Issued - Non-TAG Flight
08-Oct-10	12:30	Dashfield	Minehurst Road	Mytchett	Aircraft not on perceived track	GLF4	DEP	No	TAG	Letter Issued - Compliant Flight
09-Oct-10		Hawkins	Osbourne Road	Farnborough	Aircraft not on perceived track	N/A	DEP	No	TAG	Letter Issued - Compliant Flights