

FACC Complaints Report

Date	Time	Surname	Street Name	Town	Nature of Complaint	A/C Type	Dep/Arr	Non-compliant?	TAG Movement	Action to reporter
01-Jun-11	07:47	Gordon	Winchester Street	Farnborough	Helicopter not on perceived track	S76	ARR	Yes - without permission	TAG	Email Issued - Full explanation
01-Jun-11	16:02	Hillier	Hawkins Way	Fleet	Aircraft not on perceived track	GLF5	DEP	Yes - with permission	TAG	Verbal Response and Explanation
01-Jun-11	16:09	Hillier	Hawkins Way	Fleet	Aircraft not on perceived track	F406	DEP	Yes - with permission	TAG	Verbal Response and Explanation
01-Jun-11		Hillier	Hawkins Way	Fleet	Aircraft not on perceived track	N/A	DEP	Yes - with permission	TAG	Email Issued - Full explanation
01-Jun-11	18:14	Vincent	Queens Road	Church Crookham	Aircraft not on perceived track	B462	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
02-Jun-11	10:30	Williams	Southampton Street	Farnborough	Helicopter not on perceived track	G115	ARR	No	TAG	Verbal Response and Explanation
03-Jun-11		James	Canterbury Road	Farnborough	Aircraft not on perceived track	N/A	N/A	N/A	TAG	Verbal Response and Explanation
05-Jun-11		Clements	Earlsbourne	Church Crookham	Increased Frequency, low and noisy (in general)	N/A	N/A	N/A	TAG	Letter Issued - Full Explanation
05-Jun-11		Roberts	Sandy Lane	Church Crookham	Increased Frequency, low and noisy (in general)	N/A	N/A	N/A	TAG	Letter Issued - Full Explanation
06-Jun-11	06:57	Eely	Oakwood	Church Crookham	Noisy aircraft	E135	ARR	No	TAG	Letter Issued - Compliant Flight
09-Jun-11	09:55	Palmer	Coleford Bridge Road	Mytchett	Large aircraft	A319	ARR	No	TAG	Letter Issued - Compliant Flight
10-Jun-11	15:17	Preston	Partridge Close	Ewshot	Aircraft not on perceived track and low	GLF5	DEP	No	TAG	Letter Issued - Compliant Flight
12-Jun-11	14:30	Radley	Sandy Lane	Fleet	Noisy, low aircraft not on perceived track	*B721*	DEP	No	TAG	Verbal Response and Explanation
14-Jun-11	08:05	Dashfield	Minehurst Road	Mytchett	Freight operations?	B462	ARR	No	TAG	Verbal Response and Explanation

Date	Time	Surname	Street Name	Town	Nature of Complaint	A/C Type	Dep/Arr	Non-compliant?	TAG Movement	Action to reporter
14-Jun-11	19:26	Dire	Hermitage Close	Farnborough	Noisy and low aircraft	S76	ARR	Yes - without permission	TAG	Verbal Response and Explanation
16-Jun-11		Price	Not given	Not given	Radio interference	N/A	N/A	N/A	N/A	Verbal Response from Tenical Services Manager
22-Jun-11	20:10	Deacon	Not given	Farnborough	Low aircraft	AC11	ARR	No	TAG	Email Issued - Full Explanation
23-Jun-11	20:05	Higgins	Shady Nook	Farnham	Noisy aircraft	GLF5	ARR	No	TAG	Letter Issued - Compliant Flight
23-Jun-11	12:05	Palmer	Coleford Bridge Road	Mytchett	Size of aircraft and altitude query	B737	ARR	No	TAG	Letter Issued - Compliant Flight
25-Jun-11		Hunter	Laffans Road	Aldershot	Engine Ground Runs	N/A	N/A	N/A	TAG	Email Issued - Interim Repsonse, further details to be issued in due course
25-Jun-11	17:15	Young	Gordon Avenue	Church Crookham	Aircraft not on perceived track	C56X	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliants
26-Jun-11	10:05	Eely	Oakwood	Church Crookham	Noisy aircraft	C56X	DEP	No	TAG	Letter Issued - Compliant Flight
26-Jun-11	12:16	Eely	Oakwood	Church Crookham	Noisy aircraft	GLEX	DEP	No	TAG	Letter Issued - Compliant Flight
26-Jun-11	10:14	Eely	Oakwood	Church Crookham	Noisy aircraft	B737	DEP	No	TAG	Letter Issued - Compliant Flight
26-Jun-11		Hammill	Pine Grove	Church Crookham	Noisy aircraft	N/A	N/A	N/A	TAG	Email Issued - Full Explanation
26-Jun-11	13:45	Sheriff	Coxheath Road	Church Crookham	Low noisy aircraft	F900	DEP	Yes - with permission	TAG	Verbal Response and Explanation
26-Jun-11	14:46	Ten Kate	Cron dall Road	Crookham Village	Low aircraft	N/A	N/A	N/A	Non TAG	Verbal Response and Explanation
26-Jun-11	12:50	Williams	Rounton Road	Church Crookham	Aircraft not on perceived track	GLF4	DEP	Yes - with permission	TAG	Letter Issued - Compliant + ATC Authorised Non-Compliant Flights
27-Jun-11	20:48	Davies	White Acres Raod	Mytchett	Noisy aircraft	C56X	ARR	No	TAG	Email Issued - Compliant Flight
27-Jun-11	20:48	Davies	White Acres Road	Mytchett	Noisy aircraft	N/A	N/A	N/A	N/A	Acknowledgement - Request for Futher Details

Date	Time	Surname	Street Name	Town	Nature of Complaint	A/C Type	Dep/Arr	Non-compliant?	TAG Movement	Action to reporter
29-Jun-11	12:41	Williams	Rounton Road	Church Crookham	Aircraft not on perceived track	B737	DEP	No	TAG	Letter Issued - Compliant + ATC Authorised Non-Compliant Flights
02-Jul-11	13:00	Berry	Moore Road	Church Crookham	Aircraft not on perceived track	GLEX	DEP	Yes - with permission	TAG	Verbal Response and Explanation
02-Jul-11	16:27	Gurney	Frensham Avenue	Fleet	Aircraft not on perceived track, noisy and low	GLF5	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
02-Jul-11	17:02	Gurney	Frensham Avenue	Fleet	Aircraft not on perceived track, noisy and low	A319	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
03-Jul-11	12:15	Berry	Moore Road	Church Crookham	Aircraft not on perceived track	GLEX	DEP	Yes - with permission	TAG	Verbal Response and Explanation
03-Jul-11	18:43	Butler	Malthouse Close	Church Crookham	Noisy, low, aircraft not on perceived track	*FA50*	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
03-Jul-11	11:22	Gurney	Frensham Avenue	Fleet	Aircraft not on perceived track, noisy and low	FA7X	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
03-Jul-11	12:17	Gurney	Frensham Avenue	Fleet	Aircraft not on perceived track, noisy and low	GLEX	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
03-Jul-11	19:10	Lancaster	Weldon Close	Church Crookham	Aircraft not on perceived track	C56X	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
03-Jul-11	11:16	Smith	Warren Close	Fleet	Aircraft not on perceived track, noisy	F2TH	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
03-Jul-11	18:40	Tye	Kenmore Close	Church Crookham	Aircraft not on perceived track and noisy and low	*FA50*	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
03-Jul-11	12:08	Williams	Rounton Road	Church Crookham	Aircraft not on perceived track	GLF4	DEP	Yes - with permission	TAG	Letter Issued - Compliant + ATC Authorised Non-Compliant Flights
04-Jul-11	18:22	Berry	Moore Road	Church Crookham	Aircraft not on perceived track	B462	DEP	No	TAG	Verbal Response and Explanation
04-Jul-11	11:09	McQuade	Old Park Lane	Farnham	Low flying noisy helicopter not on perceived track	N/A	N/A	N/A	Non TAG	Email Issued - Non TAG Flights
05-Jul-11	18:16	Berry	Moore Road	Church Crookham	Aircraft not on perceived track	B462	DEP	No	TAG	Verbal Response and Explanation
06-Jul-11	12:02	Higgins	Shady Nook	Farnham	Noisy aircraft	CRJ2	DEP	No	TAG	Letter Issued - Compliant Flight

Date	Time	Surname	Street Name	Town	Nature of Complaint	A/C Type	Dep/Arr	Non-compliant?	TAG Movement	Action to reporter
06-Jul-11	12:25	Higgins	Shady Nook	Farnham	Noisy aircraft	GL5T	DEP	No	TAG	Letter Issued - Compliant Flight
07-Jul-11		Stuart	Guildford Road	Chobham, Woking	Noisy and low Increased Frequency	N/A	N/A	N/A	TAG	Verbal Response and Explanation
07-Jul-11	17:45	Stuart	Guildford Road	Chobham, Woking	Low aircraft not on perceived track	B462	ARR	No	TAG	Verbal Response and Explanation
10-Jul-11	19:50	Beckett	Gally Hill Road	Church Crookham	Aircraft not on perceived track	B737	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
10-Jul-11	20:00	Beckett	Gally Hill Road	Church Crookham	Aircraft not on perceived track	GLEX	DEP	No	TAG	Letter Issued - Compliant Flight
10-Jul-11	19:25	Gurney	Frensham Avenue	Fleet	Aircraft not on perceived track	FA7X	DEP	Yes - with permission	TAG	Email Issued - ATC authorised Non-Compliant
10-Jul-11	19:25	Vincent	Queens Road	Fleet	Noisy low aircraft	FA7X	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
13-Jul-11	20:33	Palmer	Coleford Bridge Road	Mytchett	Aircraft not on perceived track	B737	DEP	Yes - without permission	TAG	Letter Issued - Non-Compliance Raised
19-Jul-11	01:20	Cranny	Ashdown Avenue	Farnborough	Out of hours flight	N/A	N/A	N/A	Non TAG	Email Issued - Full Explanation
24-Jul-11	12:57	Gurney	Frensham Avenue	Fleet	Aircraft not on perceived track	F900	DEP	Yes - with permission	TAG	Email Issued - ATC authorised Non-Compliant
24-Jul-11	15:40	Gurney	Frensham Avenue	Fleet	Aircraft not on perceived track	GLF4	DEP	Yes - with permission	TAG	Email Issued - ATC authorised Non-Compliant
24-Jul-11	13:30	Gurney	Frensham Avenue	Fleet	Aircraft not on perceived track	GLF4	DEP	Yes - with permission	TAG	Email Issued - ATC authorised Non-Compliant
24-Jul-11	11:22	Gurney	Frensham Avenue	Fleet	Aircraft not on perceived track	LJ45	DEP	Yes - with permission	TAG	Email Issued - ATC authorised Non-Compliant
24-Jul-11	13:37	Gurney	Frensham Avenue	Fleet	Aircraft not on perceived track	BE40	DEP	Yes - with permission	TAG	Email Issued - ATC authorised Non-Compliant
25-Jul-11		Clements	Earlsbourne	Church Crookham	Increased Frequency (in general)	N/A	N/A	N/A	TAG	Letter Issued - Full Explanation
25-Jul-11	08:01	Eshling	Rashleigh Court	Church Crookham	Noisy aircraft	B738	DEP	No	TAG	Verbal Response and Explanation

Date	Time	Surname	Street Name	Town	Nature of Complaint	A/C Type	Dep/Arr	Non-compliant?	TAG Movement	Action to reporter
27-Jul-11	12:47	Higgins	Shady Nook	Farnham	Noisy aircraft	A319	DEP	No	TAG	Letter Issued - Compliant Flight
30-Jul-11	11:00	Bengree	Moor Park Way	Farnham	Increased Frequency (in general)	N/A	N/A	N/A	Non TAG	Verbal Response and Explanation
30-Jul-11	07:07	Wooden	Camus Close	Church Crookham	Noisy and low aircraft	N/A	N/A	N/A	Non TAG	Email Issued - Non-TAG flight
31-Jul-11	12:10	Compton	Reading Road South	Fleet	Noisy aircraft	C56X	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
31-Jul-11	12:32	Gurney	Frensham Avenue	Fleet	Aircraft not on perceived track and noisy	GLF5	DEP	Yes - with permission	TAG	Email Issued - ATC authorised Non-Compliant
31-Jul-11	16:48	Gurney	Frensham Avenue	Fleet	Aircraft not on perceived track	GLF4	DEP	Yes - with permission	TAG	Email Issued - ATC authorised Non-Compliant
01-Aug-11	06:10	Eely	Oakwood	Church Crookham	Out of hours flight	N/A	N/A	N/A	Non TAG	Letter Issued - Non-TAG Flight
01-Aug-11	12:31	Robinson	Langley Close	Church Crookham	Low aircraft, not on perceived track	GLEK	DEP	No	TAG	Letter Issued - Compliant Flight
06-Aug-11	17:00	Gurney	Frensham Avenue	Fleet	Aircraft not on perceived track and low	C56X	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
06-Aug-11	12:02	Gurney	Frensham Avenue	Fleet	Aircraft not on perceived track and low	BE40	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
06-Aug-11	12:58	Gurney	Frensham Avenue	Fleet	Aircraft not on perceived track and low	H25B	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
09-Aug-11	20:17	Clark	Crondall Road	Crookham Village	Low aircraft	CL60	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
10-Aug-11	19:10	Dashfield	Minehurst Road	Mytchett	Aircraft not on perceived track	LJ40	ARR	No	TAG	Letter Issued - Compliant Flight
12-Aug-11	10:32	Vincent	Queens Road	Fleet	Large Aircraft	B737	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
14-Aug-11	10:06	Gurney	Frensham Avenue	Fleet	Aircraft not on perceived track	H25B	DEP	Yes - with permission	TAG	Email Issued - ATC authorised Non-Compliant
14-Aug-11	13:56	Gurney	Frensham Avenue	Fleet	Aircraft not on perceived track	C550	DEP	Yes - with permission	TAG	Email Issued - ATC authorised Non-Compliant

Date	Time	Surname	Street Name	Town	Nature of Complaint	A/C Type	Dep/Arr	Non-compliant?	TAG Movement	Action to reporter
17-Aug-11		Johnston	Sycamore Road	Farnborough	Suspected residues from overhead aircraft	N/A	N/A	N/A	TAG	Letter Issued - Full Report Supplied
21-Aug-11	22:25	Ballard	The Verne	Church Crookham	Out of hours flight	N/A	N/A	N/A	Non TAG	Letter Issued - Non-TAG Flight
21-Aug-11	15:12	Gurney	Frensham Avenue	Fleet	Aircraft not on perceived track	GLEX	DEP	No	TAG	Email Issued - Compliant Flight
21-Aug-11	17:56	Gurney	Frensham Avenue	Fleet	Aircraft not on perceived track and low	*FA50*	DEP	Yes - with permission	TAG	Email Issued - ATC authorised Non-Compliant
21-Aug-11	15:16	Gurney	Frensham Avenue	Fleet	Aircraft not on perceived track and low	F2TH	DEP	Yes - with permission	TAG	Email Issued - ATC authorised Non-Compliant
21-Aug-11	16:49	Gurney	Frensham Avenue	Fleet	Aircraft not on perceived track and low	E135	DEP	Yes - with permission	TAG	Email Issued - ATC authorised Non-Compliant
21-Aug-11	08:20	Higgins	Shady Nook	Farnham	Aircraft not on perceived track	GLEX	ARR	No	TAG	Letter Issued - Compliant Flight
21-Aug-11	17:20	Higgins	Shady Nook	Farnham	Aircraft not on perceived track	LJ40	ARR	No	TAG	Letter Issued - Compliant Flight
22-Aug-11	10:05	Lentz	Burnt Hill Way, Boundstone	Farnham	Noisy, circling aircraft	N/A	N/A	N/A	Non TAG	Verbal Response and Explanation
24-Aug-11	11:12	Ellis	Old Guildford Road	Frimley Green	Noisy aircraft	CRJ2	ARR	No	TAG	Verbal Response and Explanation
24-Aug-11	11:08	Ellis	Old Guildford Road	Frimley Green	Noisy aircraft	CRJ2	ARR	No	TAG	Verbal Response and Explanation
24-Aug-11	11:03	Palmer	Coleford Bridge Road	Mytchett	Noisy aircraft	CRJ2	ARR	No	TAG	Letter Issued - Full Explanation
24-Aug-11	11:00	Palmer	Coleford Bridge Road	Mytchett	Noisy aircraft	CRJ2	ARR	No	TAG	Letter Issued - Full Explanation
24-Aug-11	11:12	Palmer	Coleford Bridge Road	Mytchett	Noisy aircraft	CRJ2	ARR	No	TAG	Letter Issued - Full Explanation
28-Aug-11	10:17	Gurney	Frensham Avenue	Fleet	Aircraft not on perceived track	C56X	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
28-Aug-11	15:09	Gurney	Frensham Avenue	Fleet	Aircraft not on perceived track	F900	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant

Date	Time	Surname	Street Name	Town	Nature of Complaint	A/C Type	Dep/Arr	Non-compliant?	TAG Movement	Action to reporter
01-Sep-11	16:58	Sutcliffe	Hanover Drive	Fleet	Ground Noise	N/A	N/A	N/A	Non TAG	Verbal Response and Explanation
06-Sep-11		Byrne	Ennismore Ave	Guildford	Increase in low level flights	N/A	ARR	N/A	TAG	Email Issued - Full Explanation
06-Sep-11	19:11	Gao	Witmead Road	Mytchett	Noisy aircraft	GL5T	ARR	No	TAG	Email Issued - Compliant Flights, Non TAG flights and Unidentified Flights
06-Sep-11		Gao	Witmead Road	Mytchett	Noisy aircraft	N/A	N/A	N/A	TAG	Email Issued - Compliant Flights, Non TAG flights and Unidentified Flights
09-Sep-11	19:10	Gao	Witmead Road	Mytchett	Noisy aircraft	FA7X	ARR	No	TAG	Email Issued - Compliant Flights, Non TAG flights and Unidentified Flights
11-Sep-11	11:59	Gurney	Frensham Avnue	Fleet	Aircraft not on perceived track and low	H25B	DEP	Yes - with permission	TAG	Email Issued - ATC authorised Non - Compliant Flights
12-Sep-11	08:51	Jackson	Roukes Drift	Mytchett	Aircraft not on perceived track	B462	ARR	No	TAG	Verbal Response and Explanation
17-Sep-11	14:17	Gurney	Frensham Avenue	Fleet	Aircraft not on perceived track and low	C510	DEP	Yes - with permission	TAG	Email Issued - ATC authorised Non - Compliant Flights
17-Sep-11	16:34	Gurney	Frensham Avenue	Fleet	Aircraft not on perceived track and low	F900	DEP	Yes - with permission	TAG	Email Issued - ATC authorised Non - Compliant Flights
17-Sep-11		Williamson	Not given	Dogmersfield	Aircraft not on perceived track	N/A	DEP	No	TAG	Email Issued - Full Explanation
18-Sep-11	17:58	Butler	Malthouse Close	Church Crookham	Aircraft not on perceived track	FA7X	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
18-Sep-11	11:47	Gurney	Frensham Avenue	Fleet	Aircraft not on perceived track and low	CRJ2	DEP	Yes - with permission	TAG	Email Issued - ATC authorised Non - Compliant Flights
18-Sep-11	11:39	Gurney	Frensham Avenue	Fleet	Aircraft not on perceived track and low	N/A	N/A	N/A	N/A	Email Issued - No flight identifiable
18-Sep-11	18:06	Young	Gordon Avenue	Fleet	Aircraft not on perceived track	*FA50*	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
24-Sep-11	12:19	Gurney	Frensham Avenue	Fleet	Aircraft not on perceived track,low and noisy	GLF4	DEP	Yes - with permission	TAG	Email Issued - ATC authorised Non - Compliant Flights
25-Sep-11		Coles	Cedar Road	Fleet	Aircraft not on perceived track	N/A	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliants

Date	Time	Surname	Street Name	Town	Nature of Complaint	A/C Type	Dep/Arr	Non-compliant?	TAG Movement	Action to reporter
25-Sep-11	16:41	Gurney	Frensham Avenue	Fleet	Aircraft not on perceived track,low and noisy	CL60	DEP	Yes - with permission	TAG	Email Issued - ATC authorised Non - Compliant Flight
25-Sep-11	12:06	Gurney	Frensham Avenue	Fleet	Aircraft not on perceived track,low and noisy	GLF5	DEP	Yes - with permission	TAG	Email Issued - Compliant Flight + ATC authorised Non - Compliant Flights
25-Sep-11	15:11	Vincent	Queens Road	Church Crookham	Large aircraft not on perceived track	B738	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
27-Sep-11	08:30	Gordon	Winchester Street	Farnborough	Noise (ground)	BE20	N/A	No	TAG	Email Issued - Full Explanation
28-Sep-11	16:45	Dashfield	Minehurst Road	Mytchett	Aircraft not on perceived track	BE40	ARR	Yes - without permission	TAG	Letter Issued - Non-Compliance Raised
29-Sep-11	11:06	Doidge	The Verne	Church Crookham	Aircraft not on perceived track	GLF5	DEP	No	TAG	Letter Issued - Compliant Flight
29-Sep-11		Hayward	Not Given	Not Given	Request for published hours	N/A	N/A	N/A	N/A	Email Issued - Full Explanation
30-Sep-11	10:28	Doidge	The Verne	Church Crookham	Aircraft not on perceived track	FA7X	DEP	No	TAG	Letter Issued - Compliant Flight
01-Oct-11	12:15	Bowden-Smith	Rydall Drive	Church Crookham	Aircraft not on perceived track	B734	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
01-Oct-11	16:03	Gurney	Frensham Avenue	Fleet	Aircraft not on perceived track	GLF5	DEP	Yes - with permission	TAG	Email Issued - ATC authorised Non - Compliant Flight
01-Oct-11	19:00	Gurney	Frensham Avenue	Fleet	Aircraft not on perceived track	BE40	DEP	Yes - with permission	TAG	Email Issued - ATC authorised Non - Compliant Flight
01-Oct-11	16:46	Gurney	Frensham Avenue	Fleet	Aircraft not on perceived track	FA7X	DEP	Yes - with permission	TAG	Email Issued - ATC authorised Non - Compliant Flight
01-Oct-11	15:30	Gurney	Frensham Avenue	Fleet	Aircraft not on perceived track	F2TH	DEP	Yes - with permission	TAG	Email Issued - ATC authorised Non - Compliant Flight
01-Oct-11	13:32	Gurney	Frensham Avenue	Fleet	Aircraft not on perceived track	GLEX	DEP	Yes - with permission	TAG	Email Issued - ATC authorised Non - Compliant Flight
01-Oct-11	13:29	Gurney	Frensham Avenue	Fleet	Aircraft not on perceived track	GLF5	DEP	Yes - with permission	TAG	Email Issued - ATC authorised Non - Compliant Flight
01-Oct-11	12:14	Gurney	Frensham Avenue	Fleet	Aircraft not on perceived track	B734	DEP	Yes - with permission	TAG	Email Issued - ATC authorised Non - Compliant Flight

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01-Oct-11	10:13	Gurney	Frensham Avenue	Fleet	Aircraft not on perceived track	LJ60	DEP	Yes - with permission	TAG	Email Issued - ATC authorised Non - Compliant Flight
01-Oct-11	10:08	Gurney	Frensham Avenue	Fleet	Aircraft not on perceived track	C56X	DEP	Yes - with permission	TAG	Email Issued - ATC authorised Non - Compliant Flight
01-Oct-11	13:35	Gurney	Frensham Avenue	Fleet	Aircraft not on perceived track	C56X	DEP	Yes - with permission	TAG	Email Issued - ATC authorised Non - Compliant Flight
01-Oct-11	18:52	Gurney	Frensham Avenue	Fleet	Aircraft not on perceived track	LJ60	DEP	Yes - with permission	TAG	Email Issued - ATC authorised Non - Compliant Flight
01-Oct-11	14:59	Halls	White Acres Road	Mytchett	Low and noisy aircraft	B738	ARR	No	TAG	Letter Issued - Compliant Flight
01-Oct-11	14:55	Halls	White Acres Road	Mytchett	Low and noisy aircraft	B738	ARR	No	TAG	Letter Issued - Compliant Flight
01-Oct-11	16:07	Hunter	Denning Close	Church Crookham	Aircraft not on perceived track and low	GLF5	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliant
01-Oct-11	12:15	Paes	Pine Grove	Church Crookham	Aircraft not on perceived track	B734	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliants
01-Oct-11	13:28	Paes	Pine Grove	Church Crookham	Aircraft not on perceived track	GLF5	DEP	Yes - with permission	TAG	Letter Issued - ATC authorised Non-Compliants
01-Oct-11	11:20	Radley	Sandy Lane	Church Crookham	Aircraft not on perceived track and low	GLF4	ARR	No	TAG	Email Issued - Compliant Flight + ATC Authorised Non Compliant Flights
02-Oct-11	15:10	Gurney	Frensham Avenue	Fleet	Aircraft not on perceived track	GLEX	DEP	Yes - with permission	TAG	Email Issued - ATC authorised Non - Compliant Flight
02-Oct-11	15:05	Gurney	Frensham Avenue	Fleet	Aircraft not on perceived track	B462	DEP	Yes - with permission	TAG	Email Issued - ATC authorised Non - Compliant Flight
02-Oct-11	12:41	Gurney	Frensham Avenue	Fleet	Aircraft not on perceived track	C680	DEP	Yes - with permission	TAG	Email Issued - ATC authorised Non - Compliant Flight
02-Oct-11	12:11	Gurney	Frensham Avenue	Fleet	Aircraft not on perceived track	GLF4	DEP	No	TAG	Email Issued - Compliant Flight
02-Oct-11	15:22	Gurney	Frensham Avenue	Fleet	Aircraft not on perceived track	GLF5	DEP	No	TAG	Email Issued - Compliant Flight
02-Oct-11		Keane	Moore Close	Church Crookham	Aircraft not on perceived track	N/A	N/A	N/A	TAG	Verbal Response and Explanation

Date	Time	Surname	Street Name	Town	Nature of Complaint	A/C Type	Dep/Arr	Non-compliant?	TAG Movement	Action to reporter
03-Oct-11	04:30	Marsh	Medonte Close	Fleet	Out of hours flights	N/A	N/A	N/A	Non TAG	Letter Issued - Non-TAG Flight
05-Oct-11	21:58	Davies	White Acres Road	Mytchett	Noisy aircraft	E145	ARR	No	TAG	Email Issued - Compliant Flight